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## **New Ticket Policy: Card and Mobile Payment Only with GoFan**

This spring, Port Washington High School is pleased to announce that we will be using GoFan for mobile ticketing for all athletic events. Fans can purchase tickets online through the [Port Washington GoFan](#) page or by presenting a card or mobile payment option at the gate. All major credit cards are accepted, along with Apple Pay.

The new ticketing policy allows Port Washington Athletics to operate a more efficient and professional ticket gate, while creating a safer and enhanced fan experience. Buying tickets online allows fans to access and share tickets easily by email or text without standing in line. Digital ticketing will also help promote social distancing, while limiting person-to-person contact and the physical exchange of cash.

Fans are encouraged to buy tickets online prior to arriving at the facility.

- Once you purchase your ticket online, you will get an order confirmation email. Click "VIEW TICKET" on your mobile device.
- Pay close attention to the important information shown on the confirmation screen.
  1. Prior to arriving at the gate, access your confirmation email and click "VIEW TICKET" on your mobile device.
  2. Show your mobile device to gate personnel, who will then validate your ticket for admission.
  3. **DO NOT** validate your ticket prior to arriving at the gate. A Port Washington event staff member will validate your ticket. **IF YOU VALIDATE YOUR TICKET IN ADVANCE, YOU WILL NEED TO PURCHASE ANOTHER TICKET.**
  4. Tickets **CANNOT** be printed. You must use your mobile device to access your ticket(s).
  5. There will be **NO CASH** at the gate. **ALL** ticket purchases will be made through GoFan.
  6. We will still accept and sell all season passes. These can still be purchased at PWHS during school hours. Passes will not be sold at games.