



# EFFECTIVE FEBRUARY 4, 2021

## COVID PREVENTION & SAFE OPERATIONS PROTOCOLS



### WAIVER PROTOCOL-FOR ANYONE ENTERING THE ARENA FOR ANY PURPOSE

Everyone must have a completed and signed COVID waiver to give to us when entering. If you are a coach, referee, manager, or you are a skater or player, you will use the "On-Ice Participant" waiver. If you are a spectator, parent, or guardian, and not getting on the ice, you use the "Observer" waiver.

- Waivers may be printed from our website at danburyice.com
- If you do not have access to print the waiver in advance, we have waivers available at the front desk.
- There is no online completion of waivers. Each person must have a completed waiver to give us in person.
- Anyone in the same household may be on the same waiver. Separate household, separate waiver.
- Waivers must be signed by adult and emergency contact number provided.
- We will give you a waiver sticker badge. Keep that badge safe. If you show it again when you come back, you do not need another waiver. If you leave the building, you must show the badge to re-enter.

### WAIVER PROTOCOL EXEMPTION

As of September 1, 2020, when you gave us your waiver, we gave you a sticker badge. If you still have that badge, just show that, and you will not need a new waiver. If you have lost, thrown away, or misplaced your badge, you must fill out a new waiver. We will give you a new sticker badge. Keep that badge to show each time you come back to the arena. We do not accept a photo of the badge. You must have the actual badge. If your badge is worn out, we will replace it.

### FACE MASK PROTOCOL

Face Masks covering both nose and mouth, must be worn at all times within the arena, by everyone and for all activities in the arena. For the safety of you and that of everyone else, if you are unwilling or unable to wear a face mask covering nose and mouth regardless of reason, the arena asks you not to enter.

1. For Refs, Coaches, Managers, Skaters and Players: Face Masks must be worn at all times.
  - a. Prior to entering building
  - b. While in building
  - c. Under helmet
  - d. While on the ice
  - e. While in changing areas/locker rooms
2. For Parents, Guardians, Guests and Spectators: Face Masks must be worn at all times.
  - a. Prior to entering building
  - b. While in building

### SOCIAL DISTANCING PROTOCOL

Be mindful. Do not gather in groups. Maintain a minimum of 6 feet from those who do not reside in the same household with you.

### WHAT IF YOU HAVE BEEN COVID VACCINATED?

Vaccination status currently does not exempt you from any protocols.



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### MANDATORY TEMPERATURE CHECKS

The arena will conduct mandatory temperature checks utilizing contactless infrared thermometers. Forehead or back of wrist temperature check is performed each time you enter. Based on our sole discretion and the results of our thermometers, we may reject admittance to anyone displaying higher than acceptable temperatures.

### SPECTATOR LIMITS

We have implemented a carefully monitored protocol for observers, parents, guardians and spectators for games and practices. Based on which rink your ice time is assigned, determines the number of spectators we will allow. Spectator access is first come, first serve. Players and coaching staff are always admitted first. Spectators will not be admitted until 15 minutes before ice time. We admit those with waivers in hand and badge holders first. Once we reach our capacity count for the rink assigned, we stop admitting spectators into the building. WE DO NOT ALLOW FOOD OR DRINK IN SPECTATOR SEATING AREAS INSIDE RINKS. Food or beverage must be consumed in the concourse area.

Some teams, schools and leagues have established their own rules regarding spectators, and these are up to the individual groups to enforce. However, the arena protocol supersedes when the rules differ from that of the arena's protocols.

#### PATRIOT ARENA

This rink is home to our own Danbury Arena professional hockey & junior teams, The Hat Tricks FPHL, NAHSL and NA3HL teams. This arena accommodates over 2,00 seated spectators.

#### LIBERTY ARENA

This rink is our professional skills and play development ice. This arena has a much smaller seated capacity of 100.

### HOW MANY SPECTATORS

For games and scrimmages, in response to social distancing and COVID prevention directives, the total number of spectators allowed for Patriot and Liberty is severely limited and determined on a case-by-case basis but shall not exceed 100 for Patriot and 50 for Liberty. Though the arena may likely determine, for safety reasons, to reduce these counts further.

For practices, we limit the total number of spectators for either rink to 30.

### SPECTATOR ENFORCEMENT

Social distancing and face mask enforcement are strictly enforced. The arena has implemented game ushers in each rink to enforce protocols. Anyone unwilling or unable to comply will be escorted from the building. Anyone refusing to cooperate or exit upon request is deemed trespassing.

### WAITING IN LOBBY CONCOURSE

In order to maintain social distancing and limit the number of individuals in the concourse area, the arena may direct those in the lobby to depart the building. There is no waiting in the general concourse area.

### VIEWING ONLINE

We have activated Live Barn for viewing of games. Please consult LiveBarn.com for more on how to watch live. We do not broadcast practices.



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### YOUTH TEAM PROTOCOLS (HIGH SCHOOLS, YOUTH TEAMS & HOCKEY LESSONS)

#### YOUTH PLAYERS

1. Keep face mask on at all times. (in building, under helmet, while on ice)
2. Arrive with bottoms on. Any player showing up wearing street clothes will be refused entry.
3. A single hockey bag for each player is permitted containing hockey related equipment, no change of clothes.
4. Stripping down to under garments is strictly prohibited.
5. Display a waiver badge or have a signed waiver in hand upon arrival.

#### YOUTH COACHES, REFS & MANAGERS

1. Keep face mask on at all times.
2. Enforce player compliance with protocols.
3. Follow and execute mandated “mask breaks” and social distancing protocols.
4. Display a waiver badge or have a signed waiver in hand upon arrival.

For games, arrive no earlier than 30 minutes before ice time. Changing/locker areas may not be available until 15 minutes prior. For practices and scrimmages, arrive no earlier than 15 minutes before ice time. You must exit the building within 15 minutes after ice time.

All the above protocols are enforced. Violators will be barred from reentry for 90-days. No exceptions.

### PARKING

Danbury Arena highly recommends parking only in the Danbury City Patriot Parking Garage along the side of the arena. They will charge an hourly rate. The Front Desk sells a 5-hour parking coupon for \$2, or a 10 pack of coupons for \$20. Use this coupon to when exiting the garage. Do not park in the private flat lots across the street from the arena. You will be towed within 15 minutes.

### ARENA AMENITIES

- The Arena’s arcade is open and operating, with continuous sanitizing and social distancing protocols in place.
- No food service is offered at this time.
- No pro-shop services are available currently.
- Front Desk sells limited soda, sports drinks, and adult beverages.
- Lavatory facilities are operating but have been installed with barriers for reduced capacity.

### ENTERING AND EXITING

- Please follow the signs and placards which provide a clear separate entrance and exit from the building.
- Do not use any side doors and emergency exits unless directed by arena staff to do so.

### LOCKER ROOMS VERSUS CHANGING AREAS

- The Arena has implemented a mix use of changing areas and locker rooms. Face masks are required at all times.
- If a locker room is assigned, two per team are provided to split team up for social distancing.
- Doors to locker rooms must always remain open. Doorstops have been installed to help with this.
- You must leave changing and locker areas within 15 minutes after ice time.



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### PAYMENTS

We offer contactless payments; Mobile Pay, Google Wallet, Apple Pay, Chip, Tap & Pay and standard credit/debit card swipes. We do accept cash but prefer use of contactless payments.

### ADULT LEAGUE TEAM PROTOCOLS

#### ADULT PLAYERS

1. Keep face mask until on ice. This means keep it on until you get to the ice surface. Put face mask back on when leaving ice surface. Do not sit in changing areas after ice without a face mask on.
2. Though not required, we highly recommend keeping masks on under helmet.
3. If possible, adult leagues will be given locker rooms, two per team.
4. Arrive 20 minutes before ice time.
5. A single hockey bag for each player is permitted.
6. If you are in a lobby changing area, stripping down to under garments is strictly prohibited.
7. All players must depart locker room and changing areas within 15 minutes after ice time ends.
8. At this time, due to restrictions, no social gathering in locker rooms or concourse after ice time.
9. Display a waiver badge or have a signed waiver in hand upon arrival.

#### ADULT LEAGUE COACHES, REFS & MANAGERS

1. Keep face mask on at all times. Including on the bench or on ice.
2. Enforce player compliance with protocols.
3. Display a waiver badge or have a signed waiver in hand upon arrival.

All the above protocols are enforced. Violators will be barred from reentry for 90-days. No exceptions.

### FIGURE SKATING, SPEED SKATING, LEARN TO SKATE & PRIVATE LESSON PROTOCOLS

#### SKATERS

1. Keep face mask on at all times. (in building, under helmet and while on ice)
2. Arrive 15 minutes before ice time.
3. A single hockey or skater's bag for each skater is permitted.
4. Stripping down to under garments is strictly prohibited.
5. Display a waiver badge or have a signed waiver in hand upon arrival.

#### COACHES

1. Keep face mask on at all times, even on the ice.
2. Enforce skater compliance with protocols.
3. Display a waiver badge or have a signed waiver in hand upon arrival.

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### PUBLIC SKATE PROTOCOLS

#### SKATER PROTOCOL

1. Keep face mask on at all times. (in building, under a helmet and while on ice)
2. Display a waiver badge or have a signed waiver in hand upon arrival.
3. Practice Social Distancing at all times, even while on the ice.

#### SPECTATOR, PARENT, GUARDIAN NON-SKATERS PROTOCOL

1. Keep face mask on at all times.
2. Display a waiver badge or have a signed waiver in hand upon arrival.
3. Practice Social Distancing at all times, even while watching.

#### PUBLIC SKATE RULES

1. If you are not renting skates, arrive 15 minutes before ice time.
2. Skate Rentals are \$5 each person paid at front desk upon arrival.
3. If you are renting skates, arrive 20 minutes before ice time.
4. No bags, back packs or other luggage or carry-on style bags permitted.
5. No food or drink permitted.
6. Inexperienced skaters should wear protective helmet.
7. We have limited quantity of helmets available.
8. Complimentary Skater assist walkers are available, first come, first serve.
9. If you are unable to skate or maintain your balance, we suggest you skate with a more experienced skater.
10. Public Skate is not intended for private lessons or coaching.
11. Always skate in the direction of everyone else.
12. Avoid skating in the center of ice.
13. Center ice is reserved for those wishing to practice small space skills.
14. No hockey sticks or pucks permitted.
15. Do not enter the ice until Skate Guard is on ice and Zamboni door is closed.
16. Exit the ice when instructed to, and/or when Zamboni doors open.

All the above protocols are enforced. Violators will be barred from reentry for 90-days. No exceptions.

### **A PRIVATE BUSINESS GRANTING LIMITED ACCESS RIGHT TO THE PUBLIC**

Danbury Arena is a private business granting limited access rights to guests. Guests are required to follow direction of the Front Desk and arena personnel, follow all instructional placards and protocols. Anyone unable or unwilling to do so shall not enter the building or be deemed trespassing.