



To all organizations who call NESV their home and all visiting teams, players and parents,

The past few months have been a challenge for everyone, unfortunately we continue to navigate ourselves through protocols and guidelines in the interest of allowing hockey to continue. I begin by thanking all of the directors, coaches, players and their families for the level of support we have received while we work to maintain a safe environment. We currently have multiple disinfecting sprayers and recently invested in a highly effective motor scrubber which targets all touch points throughout our facility. Our entire facility undergoes a "deep clean" at the end of each night while disinfecting occurs throughout the entire day. The effort and care that every one of our staff members provides is not a guarantee, and it does not make us immune to Covid. While it does give a sense of comfort knowing we are doing all that we can, we also need you to do all that you can. Please continue to social distance and wear masks. The NESV staff can guarantee they are doing all they possibly can but we need your continued support not just inside our four walls, but outside as well.

That said, we have had an increasing number of teams, coaches and parents working against our staff and the protocols they are required to enforce. Arguments range from refusing to wear masks, bringing additional family members, friends and signing multiple waivers. The staff is simply trying to protect you and your family based on what we are being told. NESV, along with millions of other businesses, have had to balance the welcoming, customer friendly approach with protocols, guidelines, rules and regulations that have all but eliminated the family and friends environment that made NESV your home away from home. We will all be back and we will be better, but we can not do it without your help! Below is an update list of guidelines we are asking everyone to follow.

- **All Players Must Arrive Half dressed - No Exceptions**
- **1 Spectator Per Player- No Exceptions**
- **Entry 15 Minutes Before Game Time**
- **Coaches Wear Masks At All Times**
- **Players Wear Mask Till On The Ice**
- **8 Players Per Locker Room - No Exceptions (Remaining players in chairs outside locker room)**
- **Game Play: Coaches Masks at All Time**
- **Game Play: 5 Players On Ice, 5 Players On Bench, Remaining Players In Designated Area Along The Glass**
- **Masks Must Be Worn On Benches**

Thank you!

Rob Reilly and the Entire NESV Staff