

FAQ's



QUESTION- WILL TICKETS BE SOLD AT THE DOOR?

ANSWER- No tickets will only be PRE-SOLD to the head coach or director of each team for the entire team.

QUESTION- HOW WILL TICKETS BE SOLD?

ANSWER- Coaches or directors may check-in on Friday night 5-8pm at OWA (look for table near entrance to park), or 1 hour before they play on Saturday at their play site. Coaches may purchase up to 22 tickets per day for spectators. They will receive armbands labeled with team names for both Saturday and Sunday to distribute to your parents.

QUESTION- DOES MY FIVE YEAR OLD NEED A TICKET?

ANSWER- Yes, all children will count as one of the 22 seats. The only exception to this rule are infants who need feeding and will be in the arms of their guardian.

QUESTION- ARE CHAPERONES OR TEAM MANAGERS ALLOWED TO GET IN FREE?

ANSWER- They may be part of your team roster and enter for free, but then they **MUST SIT ON THE TEAM BENCH**. There will **NOT** be a place for them in the 22 seats for spectators. They will need to get permission from the coach to sit on the bench.

QUESTION- WHAT DO I DO IF I HAVE A TICKET FOR THE MATCH, BUT THERE ARE NO AVAILABLE SEATS?

ANSWER- Please find a court monitor, who will be wearing a neon yellow safety vest, and ask for help. They will make sure you have a seat. Please do not confront anyone. We will help figure out the situation for you.

QUESTION- CAN I JUST MOVE A CHAIR FROM ONE COURT TO ANOTHER? OR CAN I MOVE CHAIRS BECAUSE WE ARE IN THE SAME HOUSEHOLD?

ANSWER- No chairs should be moved in the facility. We will have court monitors actively reminding spectators. Please help us by following this mandate. Court monitors will be helping spectators secure the seats that their team was allotted. Please do not sit in someone else's seats.

QUESTION- CAN I STAY IN THE FACILITY TO WATCH ANOTHER TEAM PLAY?

ANSWER- Only if you have a ticket for one of those seats. Each division will have a colored arm band and court monitors will be helping parents secure the seats that their team was allotted. Please ask a court monitor if you need any help.

QUESTION- IF I AM SOCIALLY DISTANCED, DO I STILL HAVE TO WEAR MY MASK INSIDE THE FACILITY?

ANSWER- Yes, masks must be worn at all times by ALL humans in the facility with the exception of the players on the court playing.

QUESTION- WHO HAS TO WEAR A MASK?

ANSWER- All in attendance should be wearing a mask, except for the 6 players on the court.

QUESTION- WHEN DO I COME IN THE FACILITY TO WATCH MY DAUGHTER? OR FOR MY TEAM TO WARM UP?

ANSWER- Look at the protocols, scroll down the page, find your division, and text the code to the Remind number. We will be sending out a notification when a court ends, and the officials will start a 15 min clock before the next match can begin.

QUESTION- WHEN WE ARE OUTSIDE, ARE WE ALLOWED TO HANG OUT AS A TEAM?

ANSWER- Yes, please adhere to social distancing. You can set up chairs in the parking lot spread out from others. You can eat your lunch outside. **NO FOOD TABLES HOWEVER ARE ALLOWED.** You can set up a tent/chairs **for players** only if the grass is dry at the Foley Event Center. No tents are allowed in the parking lot.

Foley Event Center - Tents, booths, canopies, or other structures are not permitted without prior approval. Unpredictable weather and winds increase the liability of possible injury and damage from tents. If exceptions are made tents must be safely secured. Absolutely no staking permitted. Guest will be expected to remove tents due to inclement or windy weather. User releases Foley Event Center from any liability and holds Foley Event Center harmless from any claims resulting from the use of tents on premises.

TICKETING

· Only 22 attendees per team will be admitted for each match. When 8 courts are being utilized only 22 chairs are available for spectators per side. These 22 chairs adhere to social distance guidelines set by the Alabama Department of Health.

-We will be utilizing Baller TV for all courts at the Spring Fling for live streaming for those who cannot be inside the facility.

-Upon check-in, coaches can purchase up to 22 tickets for their team for Saturday and 22 tickets for Sunday to distribute spectators per team. (only buy tickets you need up to 22 per day)

-All children will count as a spectator- exception for **infants** sitting in parents lap. Small children will still count as a spectator as they will require their own seat and count as a human in the building per social distancing guidelines.

-Coaches will present cash/check for both days of tickets at check in. Each coach will be given a packet with purchased tickets for each day to distribute to teams. Coaches will distribute tickets to parents.

-Tickets for each age division will be delineated by color and with a team label to help monitor which spectators should be in the facility.

-Coaches may check in Friday night from 5:00-8:30pm at OWA (look for the Spring Fling check in) or wait until Saturday starting 1 hour before their pool time begins at their site.

-The 22 attendees per team **MUST** use their teams' assigned seating area which is on the same side of the court as their team bench.