



38TH ANNUAL EDUCATIONAL CONFERENCE
MAY 8-10, 2019 | WYNDHAM LAKE BUENA VISTA
DISNEY SPRINGS RESORT – ORLANDO

- *Meet new standard requirements*
- *Attain and maintain certification*
- *Temporary privilege approval*
- *Achieve NCQA accreditation*

MSPs
Make Magic Happen!

WHO SHOULD ATTEND: Medical Staff Services Directors and Managers - Medical Staff Coordinators - Provider Enrollment Specialists - Managed Care Credentialing Specialists - Medical Services Professionals (MSPs) - Credentialing Managers - Credentialing Specialists

INVITATION TO ATTEND



FAMSS Annual Educational Conference is an event that recognizes the need to develop, educate and promote individuals responsible for managing credentialing, privileging, practitioner/provider organizations, and regulatory compliance in a diverse healthcare industry. You will also have an opportunity to network with other Medical Services Professional leaders to discover and discuss best practices. This is an event you will want to attend every year!

PROGRAM SCHEDULE

Wednesday, May 8, 2019

5:00 p.m. - 7:00 p.m.

EARLY REGISTRATION AND WELCOME RECEPTION

Register early and enjoy networking with your peers and making new friends with medical services professionals.

Thursday, May 9, 2019

7:00 a.m. - 8:00 a.m.

REGISTRATION & BREAKFAST

7:50 a.m. - 8:00 a.m.

OPENING CEREMONY

Color Guard and Music Video

8:00 a.m. - 9:30 a.m.

CREDENTIALING IS A MARATHON – KEYNOTE SPEAKER

*Matt Jones, BA, MLS
National Speaker and Author*



How do you keep motivated when faced with adversity? What happens when change, burnout or stress threatens continual growth? These are important questions for leaders of successful organizations. Matt will provide the audience:

- Three ways to overcome adversity
- The number one predictor of success
- How to thrive amid change
- Psychology tools for immediate and lasting success

9:30 a.m. - 9:45 a.m.

BREAK/Chapter Photographs

Thursday, May 9, 2019

9:45 a.m. - 10:45 a.m.

LATE CAREER PHYSICIANS AND COMPETENCY

*Vicky L. Searcy, Vice President
Client Success Services and Consulting, Verity*



Many “late career” physicians are providing services to patients. Organizations struggle with the issues of “how old is too old” and how to handle this sensitive situation in a respectful approach while protecting patients and allowing physicians who remain competent and healthy to provide services. The session will explore:

- What is the right age?
- How to implement an age-related policy
- Risks for a healthcare organization that does not implement an age-related policy

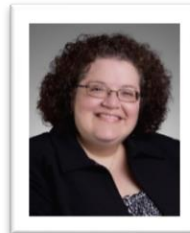
10:45 a.m. - 11:00 a.m.

BREAK/Chapter Photographs

11:00 a.m. - 12:00 p.m.

MANAGED CARE UPDATE

*Diana K. “Di” Hall, CPCS, CPMSM, FMSP
Immediate Past President of GAMSS, Senior Director
Compliance & Quality, CREDENT/Medical Doctor Associates*



MSPs will review the NCQA regulatory standards for Health Plans and Credentialing Verification Organizations. Learn the unique developments in provider enrollment responsibilities and the process for managing delegation contracts. Explore the similarities and differences between hospital-based and managed care-based clinical provider credentialing.

PROGRAM SCHEDULE

Thursday, May 9, 2019

12:30 p.m. - 1:30 p.m.

BUSINESS LUNCH

1:30 p.m. - 3:00 p.m.

MEDICARE PROVIDER ENROLLMENT GUIDELINES

*Stephanie Scott, Provider Relations Representative
Provider Outreach and Education Department
First Coast Service Options, Inc.*



A review of Medicare provider enrollment guidelines with information about the CMS855 applications will be explained and Attendees will learn about the Internet-based Provider Enrollment, Chain and Ownership System called PECOS. Common errors to avoid will be provided when completing applications. The session will provide the recent changes with the Medicare enrollment program and resources available through First Coast and CMS websites.

3:00 p.m. - 3:10 p.m.

BREAK/Chapter Photographs

3:10 p.m. - 4:10 p.m.

UNDERSTANDING AND REGISTERING WITH THE DRUG ENFORCEMENT ADMINISTRATION

*Amie Hickerson, Diversion Group Supervisor
Department of Justice DEA Training Academy*



This session will teach Medical Services Professionals who are assisting Drug Enforcement Administration (DEA) Registrants the mission of DEA and the role the Controlled Substance Act of 1970 plays along with Title 21 of the Code of Federal Regulations concerning DEA registrations.

- Define Schedules/Rescheduling/Exempt
- Explain principal place of business
- Demonstrate how to verify a DEA registration
- Clarify number of DEA registrations needed and why

Thursday, May 9, 2019

4:15 p.m. - 5:15 p.m.

OPPE/FPPE FOR MD AND APP

*Vicky L. Searcy, Vice President
Client Success Services and Consulting, Verity*



Learn how to identify the roles and responsibilities of key individuals and groups in the design and implementation, as well as strategies for documenting and concluding effective FPPE process. Attendees will learn The Joint Commission standards relating to

Focused Professional Practice Evaluation and Ongoing Professional Practice Evaluation.

Friday, May 10, 2019

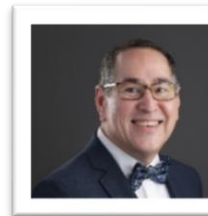
7:00 a.m. - 8:00 a.m.

REGISTRATION & BREAKFAST

8:00 a.m. - 9:30 a.m.

EXPERIENCING MSP BURNOUT – NOW IS THE TIME TO ASSESS AND REVITALIZE

*John Pastrano BBA, CPCS, CPMSM, Director
Credentials Verification Organization, Tenet Healthcare*



Attendees will identify the various components of MSP burnout and how this affects your behavior. Pathways will be provided to revitalize yourself and your work and discover the new you and how your mind, body and soul are ready to take on the job.

9:30 a.m. - 9:45 a.m.

BREAK/Chapter Photographs

PROGRAM SCHEDULE

Friday, May 10, 2019

9:45 a.m. - 10:45 a.m.

UPDATE ON NURSING REGULATIONS, THE NURSE LICENSURE COMPACT AND OTHER HEALTH CARE REGULATION ISSUES

Joe Baker, Jr., Board Executive Director, Florida Department of Health, Division of Medical Quality Assurance, Bureau of Health Care Practitioner Regulations



Learn about the Nurse Licensure Compact that Florida joined January 19, 2018. Hear about the various roles of the Board of Nursing and Department of Health, as they relate to nursing regulations and other pertinent issues. Updates from 2019 legislative session will also be provided to attendees.

10:45 a.m. - 11:00 a.m.

BREAK/Chapter Photographs

11:00 a.m. - 12:30 p.m.

EQ EMOTIONAL INTELLIGENCE

*Faith Rhoades, MMHC, CPMSM, CPCS, FMSP
Director, Medical Staff Services*

Huntsville Hospital System



The session will teach you the elements that define emotional intelligence in the work place and how you can develop it further. Audience interaction allows attendees to understand and develop your own emotional intelligence for personal and professional growth.

12:30 p.m. - 1:30 p.m.

LUNCH/NETWORKING AND VENDOR PRIZES

Friday, May 10, 2019

1:30 p.m. - 3:00 p.m.

FAIR HEARINGS

*Amanda L. Waesch, Esquire, Health Care and Hospital Law
Brennan, Manna and Diamond, LLC*



It's important to know when the Medical Staff has recommended an adverse professional review action that entitles a member of the Medical Staff to a hearing. Learn the Medical Staff Bylaw requirements for scheduling and conducting a fair hearing and the composition requirements of a fair hearing panel.

3:00 p.m. - 3:15 p.m.

BREAK/Chapter Photographs

3:15 p.m. - 4:15 p.m.

LEGAL UPDATES

*Amanda L. Waesch and Jack T. Diamond, Esquires
Health Care and Hospital Law Attorney
Brennan, Manna and Diamond, LLC*



Past FAMSS Advocate Award recipient, "Ask Jack" FAMSS legal advisor, and national health care attorney, Jack Diamond, along with Amanda Waesch, will provide a current legal update affecting health care in Florida. Submit your questions in advance.

Applied for 16
Hours of NAMSS
Continuing
Education Credit

REGISTRATION (Part 1 of 2)

FAMSS ANNUAL EDUCATIONAL CONFERENCE

May 8-10, 2019 | Wyndham Lake Buena Vista Disney Springs Resort

Please make copies of this form for additional registrants. Print Clearly or Type (Information provided below will be reflected in attendee conference list.)

REGISTRANT INFORMATION

Name: _____

Credentials: CPCS CPMSM FMSP Other: _____ Title: _____

Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

FAMSS Member? ____ Yes ____ **NEW FAMSS Member**** First-Time Attendee ____ Yes Vegetarian Meal ____ Yes

To register as a **NEW FAMSS member, go to the FAMSS website home page www.famss.org. Click on Create an Account (top left) with Sport Engine. Create your account with name, email address, mobile phone and password. Once you create your Sport Engine account, you will receive a confirmation email with an activation link. After you activate the link, then proceed to the Register link at the home page. Click Pending Payment if you are including your membership fee with your registration.

The Member rate only applies when membership dues have been paid by January 31.

Refund Policy: All cancellations must be made in writing or email Treasurer@famss.org. **Cancellation deadline is April 7.** Cancellations made in writing on or before April 7 will receive a 50% refund. No refunds will be made for cancellations received after April 7. No refunds will be made for no-shows. All refunds will be processed 4-6 weeks after the annual educational conference.

Special Needs: Please email the FAMSS Education Committee Chair if you require any special accommodations or assistance, email President-elect@famss.org.

The conference sessions will be held on-site at the Wyndham Lake Buena Vista, Disney Springs Resort.

Indicate below the sessions and events that you plan to attend for the FAMSS Registrar Liaison. Applied for 16 Hours of NAMSS Continuing Education Credits.

Wednesday • May 8

05:00 pm - 07:00 pm Registration/Reception

Thursday • May 9

- 08:00 am - 09:30 am Keynote Speaker
- 09:45 am - 10:45 am Aging Physician
- 11:00 am - 12:00 pm CVO/Managed Care
- 12:00 pm - 01:30 pm Business Lunch
- 01:30 pm - 03:00 pm Medicare Enrollment
- 03:10 pm - 04:10 pm DEA Certificate
- 04:15 pm - 05:15 pm OPPE/FPPE

Friday • May 10

- 08:00 am - 09:30 am MSP Burnout
- 09:45 am - 10:45 am APRN/MD Legislative Update
- 11:00 am - 12:30 pm EQ Emotional Intelligence
- 12:30 pm - 01:30 pm Lunch & Vendor Prizes
- 01:30 pm - 03:00 pm Fair Hearings
- 03:15pm - 04:15 pm Legal Updates

REGISTRATION (Part 2 of 2)

Please Print Clearly or Type (You can copy this form for additional registrants). A Registration Form is required for each Registrant.

Registrant's Name: _____

Address: _____

City: State: Zip: _____

Phone: _____ Fax: _____ E-mail: _____

Organization: Hospital MCO Surgery Center Physician Practice Other: _____

FAMSS EVENT	REGISTRATION FEE		REGISTRATION FEE RECEIVED AFTER APRIL 7	
	Membership Renewed by January 31*	Non-Member	Membership Renewed by January 31*	Non-Member
Two-Day Conference	\$300	\$400	\$400	\$500
One-Day Conference	\$200	\$300	\$300	\$400

Conference Program Fees	Quantity	Subtotal
Two-Day Registration		
One-Day Registration (check one: <input type="checkbox"/> Thursday or <input type="checkbox"/> Friday)		
Membership Dues \$50		
Scholarship Recipient Credit		
Sponsorship Credit		
Past President (Complimentary Two-Day Conference Fee Only)		
Total Due Payable to FAMSS		

The Member rate only applies to First Time New members and when membership dues have been paid by January 31.

Email, fax or mail completed two-page Registration Form and payment to:

FAMSS

Hannah Millman, CPMSM, FAMSS Registrar, 18865 State Road 54 Unit 201, Lutz, FL 33558

Phone (727) 754-9258 | Fax (727) 519-1830 | E-mail Hannah.Millman@baycare.org

A \$25 charge will apply for insufficient fund checks. I authorize FAMSS to charge my credit card in the amount indicated above. I understand that FAMSS reserves the right to charge the correct amount if totaled incorrectly. I understand that if rebilling a credit card is necessary, I will be charged a \$25 processing fee. Your email confirmation will be receipt of payment.

CREDIT CARD AUTHORIZATION We offer payment by credit card as a convenience to our members. Forms with incomplete charge information cannot be processed and may affect your eligibility for the discounted rate. If you are uncomfortable providing complete credit card information, we understand and will gladly accept your check.

Faxed registrations only accepted with credit card payment.

Check one: Master Card VISA American Express Discover

Name as it appears on Card: _____

Billing Address: _____ Zip Code _____

Account # _____ 3 or 4 digit code: _____ (Required)

Expiration Date: Month _____ Year _____

Authorized Signature and Date: _____

Phone Number with Area Code to Reach You for Questions: _____

Hannah Millman, CPMSM
FAMSS Registrar Liaison
18865 State Road 54 Unit 201
Lutz, FL 33558

2019 FAMSS ANNUAL EDUCATIONAL CONFERENCE

May 8-10, 2019 | Wyndham Lake Buena Vista

HOTEL ACCOMMODATIONS

Wyndham Lake Buena Vista Disney Springs Resort

1850 Hotel Plaza Boulevard
PO Box 22202
Lake Buena Vista, Florida 32830
Phone 407-828-4444
Website link: <http://www.wyndhamlakebuenavista.com>



The newly renovated Wyndham & Wyndham Garden Lake Buena Vista Disney Springs™ Resort Area is an *Official Hotel of Walt Disney World®*. The resort is conveniently situated directly across the street from the newly transformed Disney Springs™ Area (formerly Downtown Disney). This world-class shopping, entertainment and dining district boasts more than 150 venues. Our guests are assured high level quality accommodations and friendly, professional service.

When booking your reservations be sure to update your arrival and departure dates at this website link: <https://www.wyndhamhotels.com/groups/hr/famss-annual-ed-conf-2019>. Please do not use phones or tablets to book your on-line reservations. You can also call the hotel at 800-624-4109 and ask for the FAMSS Conference room rate of \$149 Single/Double, in addition there is a discounted self-parking fee for a rate of \$8 daily. The hotel has guaranteed this rate through April 7, 2019.

