

What Are Push Notifications?

Push Notifications are alert messages sent/received by your phone's operating system.

Push notifications can be managed in your SportsEngine mobile app account for the following:

- Game and Event Updates.
- Game and Event Reminders.
- News Articles.
- Videos.
- Photos.
- Posts.

Why Am I Not Getting Push Notifications?

You might not be receiving push notifications for a variety of reasons:

- Push notifications are not enabled in the SportsEngine mobile app.
- You haven't updated the SportsEngine mobile app to the latest version.
- Your iOS/Android device's app notification settings have not been enabled for the SportsEngine mobile app.

How to Enable Push Notifications

1. Tap **My Account**.
2. In the upper right-hand corner, tap the **Gear Icon**.
3. Tap **Notification Settings**.
4. Ensure the button to the right of **All Teams**, is enabled.
 - When successfully enabled, the switch will turn *blue*.
5. Select one of your favorite "Teams".
6. Ensure the button to the right of each notification you wish to receive is enabled.
 - When successfully enabled, the switch will turn *blue*.
7. Repeat Steps 5-6 for each remaining Team.

How to Enable Email/Text Notifications

The **Primary Account Owner** must log into the SportsEngine Account on the web in order to manage email/text notifications.

1. Navigate to your team's website.
2. At the top of the page, click **Login**.
3. Click on your **Username > Account Settings**.
4. Under *Notification Settings*, ensure to check the box next to all email addresses and phone numbers where you wish to receive notifications.
 - When an address or phone number have been successfully enabled, the box directly to the left of the information will have a *blue checkmark*.
 - If you do not see the email address or phone number desired, please refer to the section below for instructions on how to edit your contact information.

How to Edit the Primary Account Owner Profile

NOTE: The "Primary Account Owner" must log into their SportsEngine account *on a desktop, laptop, or tablet application in order to edit their profile details*.

1. Navigate to your SportsEngine team website, or go to sportsengine.com.
2. At the top of the page, click **Sign in**.
3. In the upper right-hand corner, click on your **Account Initials/Profile Photo > Go to My Account**.
4. Ensure you are viewing the correct "Profile".
 - To change to another profile, on the left-hand side of the screen click the **Profiles** tab, then select the desired "Profile".
5. Click the **Pencil Icon**.
6. Make all desired changes.
7. Once complete, click **Save**.



Jeremy

Home

Profiles

Schedule

Teams

Groups

Bills

Registrations

Settings

Apps

Settings

ADD EMAIL ADDRESS

CHANGE PASSWORD

Account Information

Name

Jeremy | Change

Primary Email

@gmail.com

Secondary Email

none

Mobile Phone

507- | Change Mobile Phone | Remove

Notification Settings

Bulldog Youth Hockey

Carter	<input checked="" type="checkbox"/>	@gmail.com	
Jeremy	<input checked="" type="checkbox"/>	@gmail.com	<input checked="" type="checkbox"/> 507-
Miles	<input checked="" type="checkbox"/>	@gmail.com	<input type="checkbox"/> 507-

Need Help?