

Good afternoon skating families,

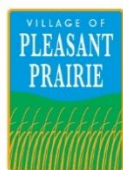
We are excited to announce that we will be re-opening the ice arena on Monday, June 1<sup>st</sup>. The RecPlex will be offering private lesson ice for figure skating and hockey players with certain restrictions & limitations. We do plan on bringing back limited hockey programming as of June 8<sup>th</sup> and LTS programming within the next few weeks once we adjust to the new normal.

**It is important that you take the time to read this email in its entirety.** Policies and rink procedures will be very different from what you were accustomed to in the past. All of our new policies and best practices are in place to ensure the health and safety of our participants. **Activity specific restrictions and limitations are listed at the bottom of this email.**

**Preregistration Required:** Online pre-registration and pre-payment for all programs will be required during phase 1 of our return to the rink plan. The ice arena desk and pro shop will be temporarily closed. There will be no on-site financial transactions taking place. If your skater is not preregistered for their ice slot, they will not be permitted into the facility. Again, skaters must have preregistered for an ice slot to participate. There will be no walk-ins allowed for any programs during phase 1. **Additional registration details will be available by 5/28/20.**

### Ice Arena Best Practices:

- **Social Distancing:** Participants & staff will be required to practice social distancing. Ice times on each rink will have staggered start times to reduce the amount of people in one area at a given time.
- **Personal Protection Equipment (PPE):** Our ice arena staff will wear safety masks to protect themselves and our participants. Participants are recommended to wear a mask into the facility but will not be required. We also encourage our independent contractors to wear a mask when teaching.
- **Curbside Drop-Off:** Curbside drop-off will be required for program participants prior to scheduled session start times. Spectators will not be allowed in the facility during phase 1 of our reopening plan. Locker rooms and typical dressing areas will be temporarily closed and the lobby will function as the primary space for gearing up. We will have chairs setup that are spread 6ft apart. A staff member or independent contractor will retrieve program participants from the lobby to escort them to the ice.
- **Arrival/Departure:** Skaters are expected to be on time. Access to the facility will be limited to 15mins prior to the start of your scheduled ice time. The same amount of time is allocated for departure. Please be sure skaters are picked up within 15mins of their scheduled end time. Participants will not be permitted to loiter around the rink.
- **Personal Items/Equipment:** Participants will be expected to take home their personal items after each program. We will not be permitting people to store equipment at the rink in lockers. If you have equipment in a locker, you may retrieve it during your first visit. Locker billing will remain on hold for any skater who currently



rents a locker. Your \$10 per month rental fee will resume when we are able to allow skaters to use their locker again.

- **Illness:** Any skater who is exhibiting COVID like symptoms may be asked to leave the facility. If your skaters are sick, please keep them home as our primary goal is to keep everyone safe and healthy. If there are sick family members at home, please do not bring your child to the rink.
  - a. **Freestyle/Private Lesson Ice:** Skaters should warm-up for ice time at home or outside the facility. If skaters wish to skate to music, they will be required to play music through a personal, portable device. Up to five coaches will be permitted to coach from behind the player benches in designated areas. Participants should also bring their own water bottles as water fountains are temporarily turned off.
  - b. **Hockey privates/Hockey Programming:** Players must dress at home prior to arriving to the facility. There will be an area dedicated toward lacing up skates. Participants should also bring their own water bottles as water fountains are temporarily shut off. Locker rooms are not available for getting dressed.

We know this has not been an easy time and that everyone is looking forward to getting back into routine. The threat however is not over and we will continue to be diligent in keeping everyone as healthy as possible. We are in this TOGETHER and we WILL get through this.