



Your SquadLocker Customer Experience Overview

SquadLocker's platform can provide you updates on your order 24 hours a day – all with a few clicks of a button. To check the status of an order, use our Find Your Order tool on our homepage.

Simply select the **"Find Your Order"** tab at the top of squadlocker.com



SOLUTIONS ▾

LEARNING CENTER

FIND YOUR STORE

FIND YOUR ORDER

CONTACT US



QUESTIONS?
chat with us



MY ACCOUNT
sign up or login

BUILD YOUR STORE

Enter your email address and the six-digit order number you are searching for.

Our online tracker will provide you with details about your order, including:

- what stage your order is in (prep, production, transit)
- details about what's in your order
- carrier option selected
- estimated ship date

FIND YOUR ORDER

IN PREP
We're preparing your order!

IN PRODUCTION
We're producing your order!





IN TRANSIT
Your order is on the way!

Your order is in transit. Your tracking number is below and has also been sent to mmaldonado@squadlocker.com.
Order number: 833468
Shipment 1 tracking number: -

Your Order

Subtotal (4 items):	\$1749
Discount:	\$1749
Shipping:	\$0.00
Estimated Tax:	\$0.00
Total:	USD \$0.00

Shipment 1 of 1
Estimated to ship by 11/10/2022 to Providence, RI via pick up delivery

 US WOMEN'S LOCKER 2.0 T 2XS USW-20T QTY 1 @ \$14.78	 US WOMEN'S QUALIFIER HYBRID V2 ZIP 2XS USW-2 QTY 1 @ \$38.97	 NINE BALLULA BACKPACK 2XS 2014 RD QTY 1 @ \$81.37
 PORT & COMPANY CORE MOUNTAIN LODGE BLANKET 2XS CORE-BLANK QTY 1 @ \$29.97		

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[VISIT STORE](#)

Our Customer Experience team is also here to personally serve your needs. Our Customer Experience team can provide:

- Advice on product recommendations and decoration options for Locker administrators
- Assistance with questions/inquiries/modifications needed in your Team Locker(s), including:
 - logo adds/changes/deletions
 - order processing
 - product support
- Order status, delivery tracking or discrepancies with receipts
- Product availability, advice and updates
- Details of promotions schedules and qualifications and coupon code inquiries
- Fundraising status updates for locker administrators
- Hassle-Free return support

Contact Details:

By Phone: Toll free phone support Monday to Friday 8:30 AM ET to 5:30 PM ET.
1-888-885-6253

By Chat: Online, instant support via chat on our website 7 days a week.
Monday to Friday 7AM ET to Midnight
Sat/Sun 9AM ET to 8PM ET

By Email: support@squadlocker.com

Management Team:

Deborah Dickie - Director Customer Experience
Natalia Batista - Manager Customer Experience
Linzy Cote - Quality Assurance Lead
Caitlin DeLeon - Trainer