

Dibs FAQ's

Q: I am not seeing any Dibs shifts

A: If you do not see any shifts in Dibs to "claim"

1. Ensure you are logged in
2. Double check the date range fields
3. If you still are not seeing any shifts there are none available to select at this time.

Hint:

The best way to search for shifts in Dibs is to search by unclaimed. This will display all available shifts that are available by date.

Q: What shifts qualify to fulfill our 4 hours for my family

A: Families may choose any combination of shifts to meet your 4 hour family volunteer requirement (recruitment and retention events, pre-season clinics, tryouts, try hockey ... whatever works best with your schedule)

Q: How will I know how many hours I have fulfilled/have remaining?

A: All hours, once worked, will be confirmed in Dibs and you will see these hours in your profile. All families will see all of their registered players in Dibs that are assigned to their profile. If you are seeing more than one, make sure that you always choose the same athlete when you are claiming hours.

Q. Do coaches of traveling teams receive credit towards their volunteer requirement?

A. Yes, the team will be credited 8 hours. The head coach of the team will decide how to distribute the 8 hours among the coaches.

If you have additional questions please contact : volunteer@applevalleyhockey.com

Thank you for your support of AVHA and understanding that Volunteers are necessary and allow us to bring you the best Youth Hockey program we possible!