



## **Brantford Galaxy Youth Soccer Club-Refund Policy**

### **Policy Definition**

A set standard to be followed as a guideline or a program of actions adopted by a person or a group, or the set of principles on which they are based.

Brantford Galaxy Youth Soccer Club will be represented as the Club throughout this policy.

### **REFUND POLICY**

The Brantford Galaxy Youth Soccer Club takes on the role of Administration. Within this administration, refunds to parents and players come to being. Therefore this policy is designed as the standard for which refunds shall be reimbursed.

### **Requests for Refunds**

All requests for refunds that are to be considered by the Board of Directors shall be in writing.

### **Unforeseen Circumstances**

For all Club players and participants of programs where unforeseen circumstances due to illness or injury that is resultant of a player or participant not being able to continue in an active role a pro-rated refund may be considered by the Board of Directors.

For all Club players and participants of programs where unforeseen familial issues such as a move to another city that is resultant of a player or participant not being able to continue with their team or program a pro-rated refund may be considered by the Board of Directors.

Items to be considered for pro-rating are;

- Registration paid in full.
- Uniform and equipment that the player has received for that particular season in which a refund has been asked for.
- Technical training sessions that were attended or offered to be attended.
- Disciplinary actions that resulted in fines that the player has not reimbursed to the Club.



### **N.S.F Cheques**

Any person that submits payment for registration to any House League, Rep League or Program offered by the Club that results in the financial institution notifying the Club of Non-Sufficient Funds in the account shall pay a \$30.00 administration fee for NSF cheques.

### **For Outdoor Summer House League:**

Prior to a player being assigned to a team roster, anyone who withdraws will receive a refund of the registration fees paid minus a \$50 Administration Fee. There will be no refunds after May 1<sup>st</sup> of the current season.

### **For Rep Teams:**

There will be no refunds once a player has accepted a position with a team. Furthermore, any deposits are considered to be non-refundable after the due date set by the Board of Directors has passed. The deposit amount will be defined by the Board of Directors that shall be required by the eligible player.

### **For Soccer Camps, Grassroots, and any other Club Sponsored Programs:**

Prior to the start date of the program anyone who withdraws will receive a refund of the registration fees paid minus a \$50 Administration Fee.

Once a program has commenced, anyone who withdraws will receive a pro-rated credit for the unused portion of the registration fees paid, minus a \$50 Administration Fee. This credit may be applied to another program offered by the Brantford Galaxy Youth Soccer Club within 12 months of withdrawal from the current program.