

**Powder River Volleyball Club 1**  
Policy and Procedure

Subject: Protest/Grievance Policy

Procedure:

1. Your child has joined a competitive volleyball program. Competitive team athletics, by its very nature, create situations where everyone may not be happy all the time. However, each player will fill a necessary role on the team. Although some roles are larger than others, none are insignificant to the overall success of the team. Players and parents must understand that the only desire of the coach is to assist the team in reaching its full potential. We can only achieve this by encouraging, acknowledging and supporting each other's efforts. In the event that you feel that this is not taking place, please follow these guidelines.
  - a. No parent/guardian/player may approach a coach during or immediately after a game.
  - b. 24 hour rule: You must wait 24 hours to request a meeting with a coach to discuss the issue.
    - i. The player is strongly encouraged to bring a concern to the coach first, prior to parent involvement. This promotes autonomy and accountability.
  - c. If an official complaint is received in writing via email to [powderrivervolleyballclub@gmail.com](mailto:powderrivervolleyballclub@gmail.com) the Director of Coaching will be notified and will assess the situation and determine appropriate next steps.
  - d. If a meeting is needed, the following members will be in attendance: parent/guardian, player, Board Member (1-2), coach and division lead coach.
  - e. If disciplinary action is to be taken, the Disciplinary Committee will be notified.
  - f. In the event of a grievance against the organization, the grievance must be written and submitted to the Secretary of the Board with request to be added to the next scheduled Board meeting.

Approved November, 19, 2023

Revised September 11, 2024

Revised September 10, 2025