



## **Springfield South County Youth Club**

7075 Newington Road, Unit G • Lorton, VA 22079

Phone: (703) 339-3796 • Fax: (703) 339-8751

[www.sycva.com](http://www.sycva.com)

### **SYC Spring 2020 Refund Policy**

Thanks to everyone for their patience as your Board of Directors worked through what to do regarding SYC's spring athletic programs. Initially, we postponed most of the spring 2020 programs in the hopes that the club would have access to gyms and fields with enough time to provide a meaningful spring sport experience for our member families. With the recent decision to leave school facilities and public parks closed to community use for at least the balance of the public school academic year, the prospect of a spring sports season is no longer realistic.

We understand that each family registered with SYC in a good faith belief that we would provide the spring sports that allow your children to grow and develop as athletes and experience the many benefits of team and individual sports. At the same time, we hope you understand that the club has incurred and continues to incur costs in the context of offering those programs, even if facilities and field use restrictions prevent us from putting on those programs. These are unprecedented times, and we want to be fair to our members while at the same time being sound fiscal stewards of the club as a both a 501(c)(3) not-for-profit entity and a long-term community resource.

After careful and extended discussion among the Board of Directors and our spring sport commissioners, we are providing all families who have registered for SYC spring sports with the following three options (Travel Soccer, Travel Volleyball, and High School Rugby exceptions noted below):

- 1) You may elect to have your spring 2020 registration applied a fall 2020 SYC sport. If your sport does not have a fall season, you may apply it to the next available season for that sport. By way of example, lacrosse does not have a fall 2020 season, so you could choose to carry the spring 2020 registration credit forward to the next available lacrosse season – spring of 2021 – or apply the credit to a different fall sport in 2020.
- 2) You may elect to receive a refund of 2/3rds of your spring 2020 registration fee. SYC has incurred costs, both in terms of general and administrative costs and sports specific costs, that we cannot recover, which makes a full refund impossible. Uniforms are non-refundable. Uniform distribution and spirit wear purchases will be addressed in a separate email.



## Springfield South County Youth Club

7075 Newington Road, Unit G • Lorton, VA 22079

Phone: (703) 339-3796 • Fax: (703) 339-8751

[www.sycva.com](http://www.sycva.com)

3) As some of our member families have already generously done, you may elect to donate your spring sports registration to the club. Like with any other donation made to SYC, you will be provided with documentation of your donation suitable for tax reporting purposes as may be applicable to you.

**Please communicate your request by May 1, 2020.**

### TRANSFERS:

- To transfer your spring registration to the fall season, email [admin@sycva.com](mailto:admin@sycva.com) and put TRANSFER in the subject line by May 1st.

### REFUNDS:

- To request a 2/3rds refund for your spring registration fee [click here](#) or go to [sycva.com](http://sycva.com) and under “Contact Us”, click “Refund/Drop Request” to use the [refund request form](#) by May 1<sup>st</sup>.

### DONATE

- To donate your spring registration fee, email [donation@sycva.com](mailto:donation@sycva.com) by May 1st.

**IN THE EVENT SYC DOES NOT RECEIVE AN ELECTION FROM YOU ON OR BEFORE MAY 1, 2020, YOUR SPRING REGISTRATION WILL BE TREATED AS A DONATION.**

If you have not completed your current payment plan, you will need to pay it in FULL by June 1<sup>st</sup> in order to be active for the fall season.

REQUESTS WILL NOT BE TAKEN OVER THE PHONE.

ALL REQUESTS MUST BE SUBMITTED AS INDICATED ABOVE TO THE APPROPRIATE EMAIL AND OR ONLINE REFUND REQUEST FORM.

All questions should be directed to our Operations Manager at [lauravaughn@sycva.com](mailto:lauravaughn@sycva.com).

Please remember that the office is working with a reduced staff on site, so email communication is preferred. We ask for your patience during this time knowing that the office will work as quickly as possible to process refund requests and answer your questions in a timely manner.



## Springfield South County Youth Club

7075 Newington Road, Unit G • Lorton, VA 22079

Phone: (703) 339-3796 • Fax: (703) 339-8751

[www.sycva.com](http://www.sycva.com)

*SYC ha establecido una línea telefónica dedicada en español para responder cualquier pregunta sobre la directiva de la temporada deportiva de primavera en SYC a la que puede llamar para hablar con una persona en español ahora, miércoles 3/25, jueves 3/26 y viernes 3/27 llamen al 703-339-5108. Gracias*

PLEASE NOTE: 1) The foregoing policy DOES NOT apply to a) Travel Soccer, which is a multi-season sport; b) Rugby for high school aged athletes, which was able to complete a portion of its program, and c) Travel Volleyball, which was also able to complete part of its program. The commissioners from each of those sports will be communicating with those families directly and advising them on how their unique situations will be handled.

There is the possibility that there may be local, state or federal programs that allow not-for-profit community-based organizations like SYC to offset losses incurred as the result of the pandemic. If SYC is able to take advantage of such programs, we may be able to supplement the amount refunded to those who request it.

The club is going to take a financial hit, as I know many of our families will, while the pandemic interrupts our lives as we know them. Your Board of Directors believes the foregoing policy strikes a balance between fairness to our member families and allowing the club to remain financially viable.

Stay safe. Stay healthy.

Chris Spera  
President, Board of Directors

**SPRINGFIELD SOUTH COUNTY YOUTH CLUB**

703-339-3796 | fax: 703-339-8751 | [www.sycva.com](http://www.sycva.com)