



# DETROIT CITY FOOTBALL CLUB

## OPERATIONS LEAD

Under the supervision of the Detroit City FC Director of Operations, the Operations Lead will play a key role in DCFC gameday operations, with the opportunity to gain experience with event management, customer service, and supervising staff in a sporting event environment.

### **Primary responsibilities:**

- Assist in the implementation of all gameday-related activities, including:
  - Set up and tear down of stadium assets (sponsorship banners, biergarten, VIP areas, suites, media areas, merchandise stands, and gameday bars)
  - Assist with field and locker room preparation as needed
  - Assist with sponsor activations as needed
- Take ownership of an area of the stadium during the game
  - Areas include: VIP, Gameday Staff, Merchandise, and Suites
- Communicate with fans in a friendly and effective way in order to answer questions and concerns
- Assist in finding, and correcting, inefficiencies in the gameday set-up and tear-down process
- Assist in oversight of gameday interns
- This position will require attendance at most DCFC home matches and may occasionally include some hours in the DCFC office

### **Additional responsibilities include assisting the club with:**

- Event management
- Group sales and hosting
- Corporate partnership implementation
- Merchandise sales and inventory
- Executing community outreach events



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### Qualifications:

- Strong communication skills
- Good organizational skills
- Reliability
- Sporting event experience, preferred
- Availability to attend DCFC home matches

**Essential Functions:** This position requires the ability to lift 50 pounds, be mobile for extended periods of time and work over ten hours in a given day.

**Equal Opportunity Employer:** Detroit City FC is an equal opportunity employer that does not discriminate based upon race, color, national origin, sex, sexual orientation, marital status, age, disability, gender identity, veteran status, height, or weight.

*Applicants may contact Kevin Brehmer, Director of Operations of DCFC*

*Please submit a resume and cover letter to:*

**employment@detcityfc.com**