

FAQ #2 Winter Development 2020-2021

Hello Hornets,

We have received many questions regarding our upcoming 2020-21 Winter Development Program and wanted to provide some answers ahead of our assessments.

1. Is the 2020-21 WDP Registration online?

Yes. <https://www.ogschornets.ca/winterregistration>

2. Is there a 2020-21 Winter Assessment Schedule?

Yes. <https://www.ogschornets.ca/home> *This schedule is subject to change, so please check again before attending the Assessments.

3. Do I have to be registered before the assessments?

Yes. Due to COVID-19 protocols, we require everyone to be fully registered before attending the assessment sessions.

4. Why have the Hornets offered the option to pay for registration through installments this year?

Due to the fluidity of COVID and the uncertainty of whether we'll have a full winter season, we have provided the option of a payment plan. This option allows for an initial payment of 40% of the total registration fee. There will then be three (3) equal installments debited automatically on November 1, December 1, and January 1.

5. What is the refund policy?

The OGHS Refund Policy is available for review on our website (<https://www.ogschornets.ca/page/show/3103194-refunds-and-rebates>). As per the policy, no refunds will be provided if you pay in full or the initial payment of the payment plan is made.

There are exceptions where refunds will be given. These can be found in the refund policy.

If there is another shut-down, the refund policy will be adjusted slightly. In this case, if you have taken the Pay in Full option, you will receive a refund minus 40%, to align with the Payment Plan option. The amount of the refund is also dependent on when a shut down occurs. (e.g, if a shut down happens prior to any of the additional installations of the payment plan, the club will not take these payments.)

6. What safety protocols has the club put in place for Winter 2020-2021?

The responsibility for safety protocols within the dome falls to dome ownership - TMSI . They have informed us that their protocols – as mandated by the province and city - will be published soon. The club will also continue to follow the guidance of its governing bodies and public health with respect to training and safety protocols.

7. What are the dates for WDP?

We will begin Oct. 13 with a 3 week period of outdoor sessions, and the possibility of an outdoor winter league, subject to certain protocols. Our dome sessions run November 2-February 25. These times will be posted shortly.

8. Are Coaches fees covered by registration?

Yes. During our Winter Development Program, all coaches fees are built into the registration cost.