



Team UP Festival
Sunday, June 9 at 1:35 p.m. vs. Atlanta Braves
Right Field Gate will open at 11:30am with a Special Team UP Ticket

Frequently Asked Questions (FAQ) - Redeeming Digital Tickets Online

Who is eligible to redeem digital tickets?

- Kids who have completed the 2024 spring season as members of our league.
- Official coaches of teams from the 2024 spring season.

How many tickets are given to each Nationals Team UP player?

Each player receives two free tickets, and each coach receives two free tickets.

What is required to receive the free tickets?

- Codes will be distributed by your youth baseball league board members or coach.
- Each Player and Coach will receive and Customize Code from their Board Members or coaches of the league you are associated with.

What is code?

A code would look like your league acronym and 8 letter/numbers after.

How can I redeem my tickets online?

- ***Tickets are only available online; there will be no distribution at the ballpark.***
- Visit Nationals.com/TeamUPFestival and click on "Redeem Now."
- You will be directed to a redemption page where you can click on "Get Tickets."
- Confirm your access and submit your code.
- Select your preferred seating locations and resubmit your discount code at the checkout.
- Use an email associated with your MLB Ballpark Account for ticket delivery.
- Once tickets are confirmed, you should receive a confirmation page from FEVO Enterprise.
- Download the MLB Ballpark App for easy access to your tickets.

Can I get my tickets in advance or have them held?

No, tickets are only redeemable online.

Can teams sit together?

Tickets are first come, first served. However, youth players may have an opportunity to secure tickets together as a team if they order online together.

Where are the seating locations of the free tickets? Seating locations will vary throughout the ballpark. Exact locations are known in advance and are provided on a first-come, first-served basis through the redemption website.

Can I get extra tickets for family members?

Extra tickets may be available based on availability through your board members. Please reach out to them directly for additional codes.

Other Ballpark Information

- 11:30am: Special Early Entry into Nationals Park
- Player Q&A, Autograph Signings (*FIRST COME, FIRST SERVED*), Festival Activities
- Nationals Park is cashless except for the Nationals Philanthropies 50/50 Raffle.
- Single-serving food items are allowed, following the Nationals' bag policy.
- All guests must pass through metal detection to enter the ballpark.

Other Ballpark Information

- **Gates will open at 11:30 a.m. for the 1:35 p.m. game with a SPECIAL TEAM UP TICKET at Right Field Gate.**
- Nationals Park is cashless except for the Nationals Philanthropies 50/50 Raffle. E-cash, credit/debit cards and contactless payment methods are accepted.
- Single-serving food items are allowed in Nationals Park, as long as they are contained in one of the approved bags under the Nationals current bag policy or carried in your hands so the food items can be safely screened by security. Metal, plastic or glass containers of any kind (except for clear, factory-sealed or empty plastic water bottles no larger than one liter, juice boxes, insulin containers, and baby food) are prohibited. Only one water bottle per person is permitted.

Bag Policy

www.nationals.com/bagpolicy

- Due to MLB mandate, all guests must pass through a form of metal detection to enter the ballpark
- Allowed –
 - Bags that are clear plastic, vinyl, or PVC and do not exceed 16" by 16" by 8" (e.g., clear tote bags, one-gallon plastic freezer bag, etc.)
 - Small non-clear clutch bags measuring 5" by 7" by ¾" or smaller, with or without a handle or strap can be brought into the ballpark with one of the clear plastic bag options described above.
 - Fans with diaper or medical bags may use ADA/Family lanes at the Center Field and Home Plate gates
- Not allowed –
 - Any clear or non-clear bag larger than 16" by 16" by 8".
 - Any non-clear bag larger than 5" by 7" by ¾"
 - Backpacks (including, without limitation, clear backpacks)
 - Soft-sided coolers, hard coolers, or ice chests
 - Computer bags, camera bags, luggage
- Binbox is available (cost) for fans whose bags do not comply with ballpark regulations.