



## **JOB OPPORTUNITY**

Fire Wagon Hockey INC. Located at 320 Prairie St. in Crystal Lake, Illinois. Has an excellent opportunity open as an **Operations Manager**. This position will be responsible for:

\*Developing revenue growth, conducting cost benefit analysis, pricing reviews, program audits, budgetary and financial goals, maximizes profitability and mitigates risk. Identifies and implements corrective action plans as needed. Serves as a liaison to the Board of Directors, prepares reports, budgets, schedules and other reporting tools as needed.

\*Ensuring proper staff management including hiring, promoting, counseling and termination. Assisting with the development, implementation and monitoring of employee safety training programs, maintenance procedures and logs and all administration and operational procedures.

\*Managing and maintaining facility and grounds guaranteeing optimal performance, safety and cleanliness

\*Developing annual business plan and budget including effective marketing and promotional plans.

\*Maintaining the highest level of customer satisfaction and ensures all staff members exhibit the utmost level of professionalism at all times.

\*Overseeing daily operations including security, concession stand, ice rental, ice maintenance and enforcing safety rules.

\*Assists with the planning and development of special events.

## **JOB REQUIREMENTS:**

\*4 years or more of Business Management experience,

\*Knowledge of facility management including ice maintenance and surfacing

\*Ability to communicate effectively with all levels within the organization

\*Strong organizational, problem solving, analytical skills

\*Bachelor's Degree or equivalent combination of experience

**Interested candidates can email resume to [Dave.Lajb@yjhockey.com](mailto:Dave.Lajb@yjhockey.com)**