

To all CIH & YJ Families

We first want to say, Welcome back to the HIVE! We know that the current situation has been tough on everyone and on behalf of all at the Crystal Ice House, we would like to say, thank you for your patience and continued support during these unfortunate times. The continued safety for all CIH staff and all visitors is still our number one priority. Starting September 14th the Crystal Ice House will be allowing spectators in the facility with the following guidelines:

Facility Visitors

- The number of visitors to the facility will be limited to **50 total patrons in each rink. This includes parents, players, and coaches in the total count.**
- All visitors will be screened in advance with a non-contact temperature check. If the temperature is 100.4 or higher you will not be permitted to enter the rink.
- All visitors will be required to fill out the Crystal Ice House waiver and sign in prior to entering the rink.
- All visitors are required to wear a mask, including players, upon entering the rink and while in the building, no exceptions! On ice players can remove masks upon entering the ice. If you do not have a mask you can purchase one at the temperature check table for \$1.00. **(Helmets, Bandannas, shirts wrapped around your face or pulled over your mouth and nose is not a mask)**
- All spectators are required to maintain the 6ft social distancing while observing your players event. The bleachers have been marked accordingly to allow safe viewing.
- Parents and players will not be allowed to enter the building until 20 min before their scheduled event.
- **Parents will only be allowed to stay 40 min of their players scheduled event.** There can be no waiting around as we must disinfect and have the next group ready to enter the rink.
- All patrons must exit through the appointed rink exits. **(NOT THROUGH THE MAIN LOBBY)**
- Vending machines and concessions are not currently available.
- Bathrooms are available, please maintain social distancing and wash your hands.
- Locker rooms are available for use. CIH staff will open more locker rooms, if needed, to allow for social distancing.
- On the scheduled days with 2 teams practicing on the same ice sheet, **No Parents will be allowed to watch.** This is to ensure our count is not over 50 and fairness to all families.
- Only 1 parent per player will be allowed to enter the rink. Parent must enter with their player.

If the current policies above are not being followed, the Crystal Ice House reserves the right to eliminate spectator privileges for all visitors.