

SE Mobile Start-Up Guide

This guide will go through everything you need to know about the SportsEngine mobile app as a fan, rostered member/guardian, or league administrator.

Logging In

There are two ways to log in to the SportsEngine app using your email address - you can use your password or use a magic link that is sent to your email address.

Using a Password

1. Enter the "Email Address" associated with your SportsEngine account.
2. Click **Next**.
3. Enter your "Password", then click **Sign In** to type in your password manually.

Using a Magic Link

1. Enter the "Email Address" associated with your SportsEngine account.
2. Tap **Next**.
3. If you'd like to receive a magic link in your email that'll sign you in instantly, tap **Email Me a Magic Link!**
4. Tap **Take me to my Email App**.
5. Locate and select the email containing your magic link, and click **Sign In**.

Find and Follow Teams

Finding and following a team is a little different based on whether you are a guardian or a rostered team member, or a fan.

Following a Team as a Rostered Member or Guardian

If you are a Rostered Member or a Guardian of a rostered athlete on an active team, your team will appear on the Teams tab by default. If you are unsure whether or not your league has activated your team, you can check if your team is visible on the league's SportsEngine website.

Finding and Following a Team as a Fan

If you're a fan of a rostered athlete, you can follow the team(s) using these steps:

1. Tap the **Teams** tab.
2. Select the Team you wish to remove.
3. In the upper right-hand corner, tap the **Star**.
4. Tap **Remove** to confirm.

Schedules

Use Schedules to view future events for your team(s).

How to View Schedules for All teams

1. Tap **Schedules**.
 - Tap **Upcoming** to view a schedule of all future events, including today.
 - Tap **All** to view a schedule of events for the entire season, including past and future events.

Messaging

Sending a message using an iOS device:

1. Click **Teams**.
2. Select the "Team" you wish to manage.
3. Tap **Messages**.
4. Tap the **+ Icon**.
5. Tap **To**.
 - You may select **All Players and Staff** or select **Individual Teammates**.
6. Once all desired recipients have been selected, tap **Done** on your device keypad.
7. Tap **Subject** and input all desired information.
8. Tap **Message** and input the message body.
9. Once satisfied, in the upper right-hand corner, tap **Send**.

Sending a message using an Android Device:

1. Tap **Teams**.
2. Select the "Team" you wish to manage.
3. Tap **Messages**.
4. Tap the **+ Icon**.
5. Tap **To**.
 - You may select **All Players and Staff** or select **Individual Teammates**.
6. Once all desired recipients have been selected, tap the **Enter Icon** on your device keypad.
7. Tap **Subject** and input all desired information.
8. Tap **Message** and input the message body.
9. Once satisfied, in the upper right-hand corner, tap the **Send Icon**.
- 10.

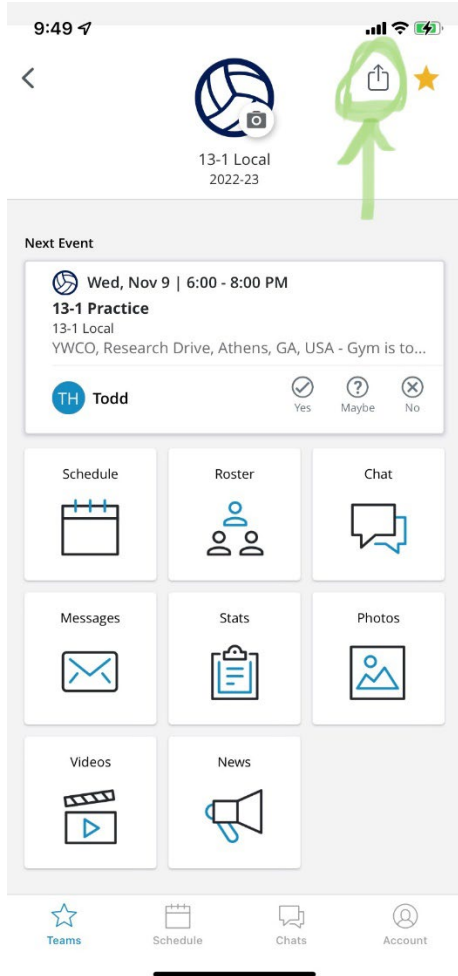
How to Send a Team Chat

NOTE: *Team Chats" are Push Notifications. Unlike text messages, which go through a mobile carrier, push notifications are sent/received by your phone's operating system.*

1. Tap **Chats**.
2. Choose the "Team" you wish to message.
3. Enter the desired message.
 - You may include text, images, GIFs, and video in your conversation.
4. Once satisfied, tap **Send**.

Adding a Person to the Team

To give someone access to the Team page (parent, grandparent, etc), go to the team page in the SportsEngine Mobile App, and click on the FORWARD icon in the top right of the main screen (see below). That should give you an option to send a link via messages, email, etc. Once they have a SportsEngine account and have downloaded the App, they will have access to the Team page.



- Schedule: Shows upcoming events, including locations and other key info.
- Roster: Shows players; typically for coach use
- Chat: Mobile chat app – **PRIMARY form of communication** for immediate changes or alerts.
- Messages: Can be used like email to send info to group.
- Stats: May or may not be used by teams
- Photos: Place for anyone in the team app to upload pics. We recommend using this to share with others.
- Videos: Place for anyone in the team app to upload videos. We recommend this as well for sharing.
- News: This may be populated with Club News during the season.