

# Mount Clemens Ice Arena

## Back to Business Policies and Procedures

After over six months of being closed, the Mount Clemens Ice Arena's staff is so excited to have our customers back on the ice. We have spent this time upgrading, deep cleaning, reorganizing, and sanitizing our whole building. We welcome each of you back with two beautiful, new sheets of ice.

Over the next few weeks, we will be phasing back into normal operations at the arena. At first, there will be a lot of new procedures to adhere to, but with everyone's full cooperation, we hope move into new phases quickly and safely.

### Building Expectations:

- \*Masks are to be worn at all times while inside the building
- \*Staff members will be screened for COVID-19 symptoms daily and ill staff members will not be permitted in the facility.
- \*Frequent handwashing, social distancing, and respiratory etiquette will be followed by staff
- \*Disinfecting protocol has been implemented including:
  - \*Hourly disinfecting of frequently touched areas such as door handles, light switches, bathrooms, and water fountains
  - \*Locker rooms will be disinfected after each user group
- \*Certain areas of the arena are currently closed including B&R Pro Shop, concession stand, bleacher areas, meeting rooms, arcade games, skate rental, and staging areas.
- \*Chairs and benches have been relocated to various areas throughout the facility to ensure social distancing
- \*Sanitizing stations have been installed throughout the facility

### Customer Expectations:

- \*Please DO NOT enter the facility if any of the following applies:

- \*Feeling ill or have any of the symptoms of COVID-19
- \*Exposure to anyone with a confirmed case of COVID-19
- \*Travel outside the US without a 14-day return quarantine
- \*If you have a temperature

\*Only customers that are participating in on ice activities are allowed in the building. Only two spectators per skater are allowed.

\*Masks are to be worn at all times while inside the building.

\*Customers are required to arrive no earlier than 15 minutes before scheduled ice times

\*Congregating in common areas will not be permitted.

\*Agreement holders are responsible for planning their ice times in a manner that abides by social distancing guidelines and keeping players spaced out properly in locker rooms.

\*Shared water bottles are not permitted.

\*Entrance and exit to the building will be done through specific designated main sliding doors. Customers will be required to leave within 15 minutes after their ice time has ended.

The health and safety of our customers and their families remain our highest priority. We ask for your patience and cooperation during these times. If you have any questions, feel free to email us at [info@mountclemensicearena.com](mailto:info@mountclemensicearena.com)

Stay Safe!

Sincerely,

The Mount Clemens Ice Arena Staff