



Ticket Sales and Box Office Intern

USA Hockey's National Team Development Program and USA Hockey Arena seeks Ticket Sales and Box Office interns to join the game day staff. This position offers an inside perspective of the ticket sales and box office operations at USA Hockey's National Team Development Program, and an opportunity to gain valuable skills in the sports industry. Opportunities to work with other departments (communications, marketing, in-game promotions) will be available as well. Applicants selected for the position will be working in a fast-paced environment that requires attentiveness to detail, strong communication skills, and the ability to react quickly and appropriately.

Responsibilities Include:

- Work *all* Team USA home games at USA Hockey Arena
- Work with ticket sales staff to manage box office windows and day-of-game ticket sales
- Provide excellent customer service as the first point of contact for individuals attending USA Hockey Arena
- Collaborate with marketing team on in-game promotions and activities, including selecting guests to participate in promotions and on-ice activities, as well as pre and postgame activities and provide in-arena tours
- Ensure a first-class and memorable experience for all fans at USA Hockey Arena

Skills and Qualifications

- College student majoring in marketing, business, communications, sport management desired
- Familiarity with hockey preferred (not required)
- Detail oriented with the ability to multi-task
- Ability to communicate and maintain a professional demeanor
- Strong work ethic and positive attitude
- Must be willing to work weekends/holidays

How To Apply

Please email your resume and cover letter to Carl Arndt, Director of Ticket Sales and Service, at Carl.Arndt@usahockey.org