

Northern Wisconsin Stars Volleyball Club Refund Policy

Refund Policy

1. When you accept an offer to participate, you accept the financial obligations for the entire club fee for that season. When teams are composed, monies immediately go directly into uniforms, tournament entry, travel and other fees.
2. Due to our non-profit status and budget requirements, we do not offer refunds. Refunds will not be given to athletes who choose not to play because of conflicts, team or coaching assignments, or an individual's amount of playing time. Prorated refunds will be considered for athletes who suffer season-ending injuries while playing on a Club Badger Region team, on a case-by-case basis with a physician's letter. Injuries occurred outside of Northern Wisconsin Stars Volleyball Club will not be considered for a refund. Prorated refunds will be considered if the season is cut short due to anything that is outside the clubs control, i.e. State shutdown of facilities, etc.
3. If the membership fee is not fully paid; and due to the reason the player cannot finish out the season, the rest of the membership fee must be paid and/or a prorated amount will be considered.
4. The Board of our club will review all requests for refund based on individual situations.

Badger Region Volleyball Association's Policy On Unpaid Player Dues

This is directly from the Badger Region Volleyball Association's Club Director Handbook:

A Junior Club player must remit all club fees as specified by their Club/Team, within the club's scheduled time frame. If fees are unpaid at the end of the Club's season, the Club Director may use any legal means necessary to obtain payment, i.e. collection agency. Nonpayment will result in the athlete's name being submitted to the Badger Region Office, resulting in the athlete being restricted from registering or participating with the Region until the fees are paid. A letter requesting payment that includes the parent's name, player's name, player's age level and notification of this policy must be sent to the family and a copy to the region office. Club directors must notify the region office immediately when payment has been made and the hold will be taken off the player's membership in Webpoint.

Our Program Options and Fee Information

Northern Wisconsin Stars Volleyball Club offers programs for many different age and skill levels. We offer programs for girls from ages 11 to 18. Your AGE GROUP is based on how old you are on June 30th (ex.: for the 2025-26 season, a player born Players who were born on or after July 1, 2007, (who are defined as 18 & under by the USAV Age Definition) and are in the 11th grade for the current academic year are eligible to compete in 17 & under.).

<https://badgervolleyball.org/wp-content/uploads/2024/06/2024-25-Age-Definition-Chart-Only061124.pdf>

There are several options per age group with time and travel commitments varying, along with price:

- Regional Program:
 - Cost/Team Ages: \$600-\$800 for 15-18 (6-8 tournaments)
 - Cost/Team Ages: \$400-\$600 for 13-14 (4-6 tournaments)
 - Cost/Team Ages: \$300-\$500 for 11-12 (3-4 tournaments)
 - Features:
 - December through March season
 - Volleyball twice a week (two practices or one practice and one tournament)
 - Position-specific training outside of normal practice time if available
 - Depending on age level; depends on how many play-date schedules; older ages plan to have Seven to 10 play-date schedule
 - Limited travel and overnight stays
- If an extended season is determined and/or the team chooses to play more tournaments there will be an additional cost

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These fees cover:

- Tournament entry fees
- Practice facility expenses
- Uniform package (1-2 jersey, 1 t-shirts)
- Coach salary and travel
- Equipment
- Administrative fees and supplies

Additional fees that will be covered by the player:

- Travel expenses, including hotel, food and transportation
- Shoes and socks
- Spandex (color determined at beginning of season)
- Clothing offered with NW Stars logos (optional)

Payment Structure

1. Payment can be paid in full or a payment plan structure can be set-up to pay the membership dues.
2. If payment plan is chose, your membership dues will be paid in three installments during the season
 - December - 40% of membership fee due
 - January - 20% of membership fee due
 - February/March - 20% of membership fee due
3. All payments will be made on-line through SportsEngine.
4. Unless an alternate payment plan has been arranged and approved, all player dues must be current within 10 days. Any player whose account is out of compliance will not be allowed to practice or play until the account is current. And, the account is subject to a \$50 late fee.
5. Because our club submits payment for many items and tournaments prior to collecting any money from participants, it is important that you stay on track with your payments

Payment Options

1. Online Payments through NW Stars website (preferred)
 - NW Stars Volleyball has partnered with SportsEngine
2. Offline Payments
 - NW Stars will only accept payments through our online platform. If you would like to obtain a waiver from paying online, please contact the Board at northernwivolleyballclub@gmail.com explaining why a waiver would be required. If approved, additional details on how to pay offline will be provided at that time.
 - Check Payments
 - Checks made payable to "NW Stars" must be mailed to
 - NW Stars, PO BOX 716, Tomahawk WI 54487
 - Cash Payments
 - Cash payment must be made In-Person, to one of the board members. No coach (unless they are a board member) can take money for dues/fees. Arrangements will need to be set-up if this is an option chosen.