



Friday Night Lights Registration Refund Policy (as of 8/2021)

Registration refunds will be considered on the basis of the following:

- Injury
- Family moving/relocating
- Scheduling Conflicts

Unfortunately, refunds **will not** be considered for the following:

- Dissatisfied with team assignment and/or coach, including Commissioner's inability to honor special request(s)
- Weather cancellations
- Late registrants will not have their registration pro-rated based on any missed games/practices.

The dollar amount that will be refunded is contingent on how much of the season has passed as well as the reason for the refund. For example, a child who suffers an injury with only a short time left in the season will likely not warrant a refund as the entire cost of the season has already been incurred. But an individual looking for a refund prior to the start of the season is likely to receive a majority of their registration back, less any charges that the league may have already incurred, such as uniforms and other administration costs. Refunds can only be requested by parents/guardians listed on the FNL LeagueApps account associated with the registration. Refunds will only be credited to the same credit card that was used to purchase the registration being refunded. Glendale FNL is unable to issue a refund via check or cash. If you have been notified that you will be receiving a refund in any amount, please allow for up to two weeks before the credit will be reflected back on your card.

Force Majeure

FNL shall not be liable or responsible for refunds for failure, cancellation, suspension, postponement, delay, or shortening in services resulting from a Force Majeure Event, inclusive of causes beyond its reasonable control, including, but not limited to: acts of God; field closures; labor disputes; equipment failure; war; terrorism; riot; acts of civil or military authorities; epidemics; pandemics; floods; fires; unusual severe weather conditions; accidents; or other

contingencies the non-occurrence of which was a basic assumption on which the registration was made.

How to Request a Refund

To request a refund for a registration, please contact your league commissioner at: fnlheadofficial@yahoo.com. Once received, your requested will be reviewed and a decision will be made as to whether to move forward with the refund and how much of the cost will be refunded.

All refund requests must be received in writing by: March 22 for spring season and **September 1st** for Fall Season. After these dates, refunds will not be issued as the league will start to incur many expenses in preparation for the upcoming season. Expenses being incurred, but not limited to are: uniforms, field permits, insurance, accounting fees, website management, credit card fees, marketing and advertising, field labor, etc.

For more information, please review your registration consent or email FNL at fnlheadofficial@yahoo.com

Thank you for your understanding.