



Carleton Place Soccer Club Inc.

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www.cpsoccer.ca



Club Complaints Procedure.

In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Codes of Conduct have been broken they should follow the procedures below:

1. They should report the matter to the Club Administrator or in the absence of a Club Administrator then the Club President. If this is not practical then any complainant is directed towards OSA Policy 7.0 (Complaint Procedure) under Section 13 (Harassment) of The OSA Published Rules. Further guidance is available online (www.ontariosoccer.net/rules) to assist in dealing with Club Complaints including:

Provincial Harassment Officers
District Harassment Officers
Case Review Panels
Child Social Services

2. Put their complaint in writing.
3. The Club Management Committee will sit for any hearings that are requested.
4. The Club Management Committee will have the power to:
 - a) Warn as to future conduct
 - b) Suspend from membership
 - c) Remove from membership any person found to have broken the Club's Polices or Codes of Conduct.

Policy Voted/Accepted at the Board of Director's meeting:

March 19th 2013

Policy Signed by: Bradley Simpson on March 19th 2013
Bradley Simpson, President Date

Policy Signed by: Mark Dorland on 19 MAR 13
Mark Dorland, Secretary Date