



PROVENUE®
TRAINING DOCUMENTATION

*Supplier Administration –
Buyer Types*

Revision History

Document Version	Application Version	Date	Author	Changes
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2.0	PV 3.4.00	4/15/2014	Susan Leslie	Updated formatting and validated for new version.

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Overview

Buyer Types are used to define the price a customer pays for a ticket.

Buyer Types can...

- define a reference price for reporting.
- offer standard prices, discounts and special promotions.
- override ticket prices.
- represent complimentary tickets.
- be dependent on another Buyer Type so tickets can be purchased in specific quantities.
- have a minimum and maximum number of tickets in a transaction.
- require that the Box Office User enter information about why the Buyer Type was used.

A Buyer Type Group acts as an umbrella group for similar Buyer Types. Buyer Types are grouped together for different reasons:

- A Buyer Type Group called “Full Price” might include Buyer Types called “Adult” and “All Tickets”. This is helpful when comparing two events with different full price Buyer Types.
- A Buyer Type Group called “Promotions” may contain all special offer discounts to an event.

Users are granted access to each Buyer Type via the hierarchical structure of Channel, Agency and User. Each level can either inherit the access from the level above or create new Buyer Type access which flows to the levels below.

Each event may have a default Buyer Type assigned by the Price Structure(s) the event utilizes. A user will need to select other Buyer Types in order to offer discounts or upselling opportunities.

Both Buyer Type Groups and Buyer Types can be used to segment audiences within reports. Buyer Types and some Buyer Type Groups are available as input parameters and output fields in specific reports.

Prerequisites

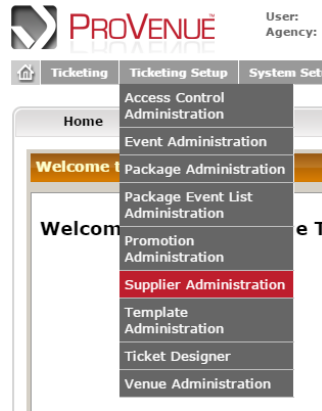
To create Buyer Type Groups and Buyer Types within ProVenue[®], a user must have the following Portal Roles assigned within *User Management*.

- ConfigMgmt - Configuration Management; or
- TicketingSetup - Supplier Scoped Ticketing Setup

Either one of these roles allow a user access to *Supplier Administration*.

Buyer Type Groups

- From the *Home* screen, navigate to *Ticketing Setup > Supplier Administration*.



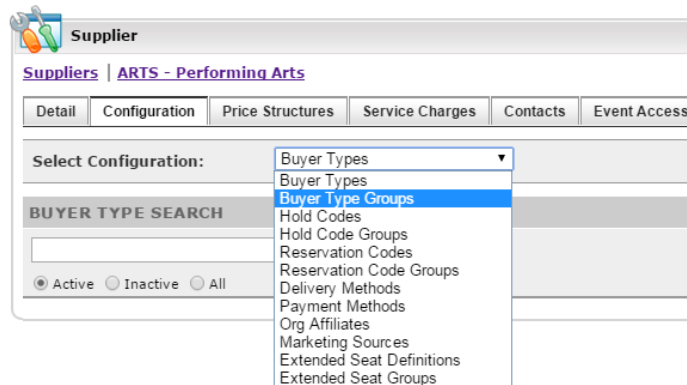
- Select the Supplier for which you want to review or create a Buyer Type Group. Type the Supplier code into the search box and click **FIND**. If you don't know the Supplier code, click **FIND** and a list of all available Suppliers will appear. Click the hyperlink in the Code column to access the Supplier.



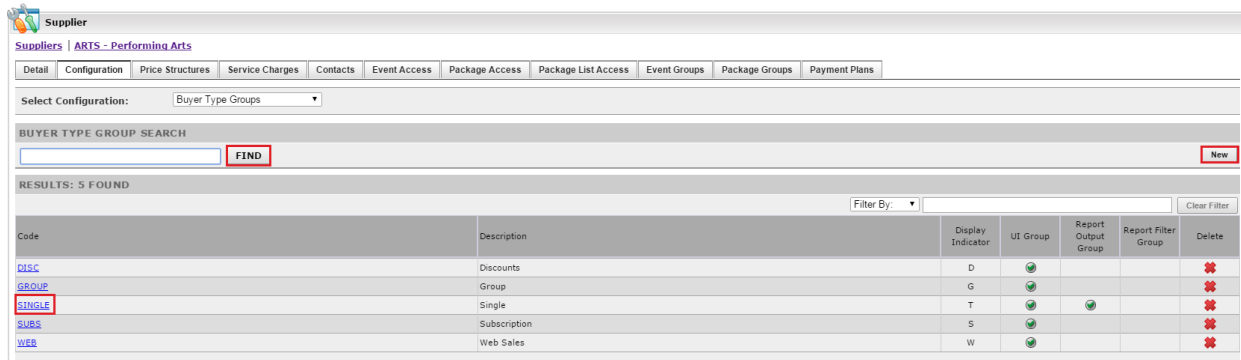
- Click the "Configuration" tab.



- Select "Buyer Type Groups" from the 'Select Configuration' dropdown menu.



- To review a list of existing Buyer Type Groups, click **FIND**. Click the code hyperlink in the Code column to access an existing Buyer Type Group. To create a new Buyer Type Group, click **New**.



Supplier

Suppliers | ARTS - Performing Arts

Detail Configuration Price Structures Service Charges Contacts Event Access Package Access Package List Access Event Groups Package Groups Payment Plans

Select Configuration: Buyer Type Groups

BUYER TYPE GROUP SEARCH

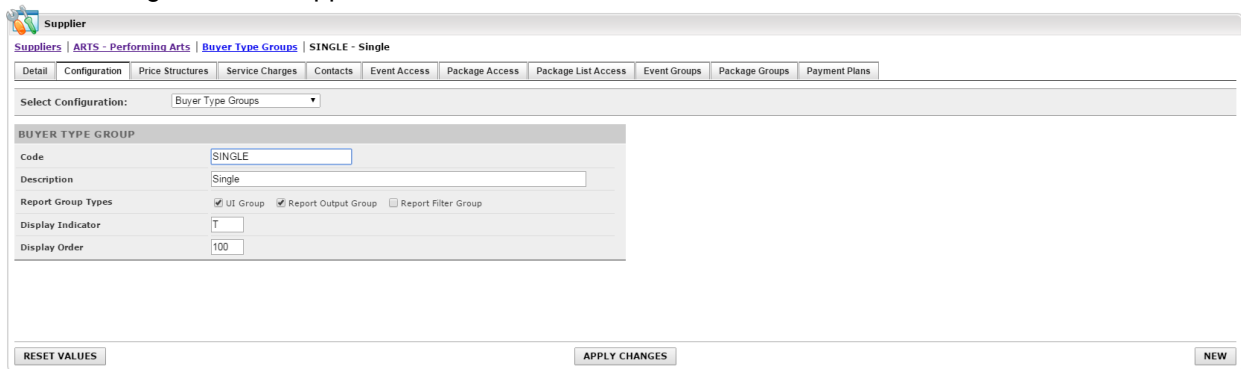
FIND **New**

RESULTS: 5 FOUND

Filter By: Clear Filter

Code	Description	Display Indicator	UI Group	Report Output Group	Report Filter Group	Delete
DISC	Discounts	D	<input checked="" type="checkbox"/>			
GROUP	Group	G	<input checked="" type="checkbox"/>			
SINGLE	Single	T	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
SUBS	Subscription	S	<input checked="" type="checkbox"/>			
WEB	Web Sales	W	<input checked="" type="checkbox"/>			

The following screen will appear:



Supplier

Suppliers | ARTS - Performing Arts | Buyer Type Groups | SINGLE - Single

Detail Configuration Price Structures Service Charges Contacts Event Access Package Access Package List Access Event Groups Package Groups Payment Plans

Select Configuration: Buyer Type Groups

BUYER TYPE GROUP

Code:

Description:

Report Group Types: UI Group Report Output Group Report Filter Group

Display Indicator:

Display Order:

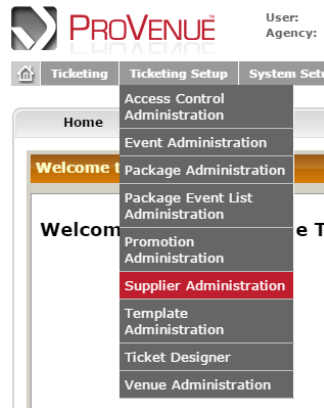
RESET VALUES **APPLY CHANGES** **NEW**

The information in this screen is as follows:

Buyer Type Group	
Code	Enter a unique code up to 6 characters with no spaces.
Description	Enter a description for the Buyer Type Group. The description can contain up to 30 characters and spaces. This should be written in mixed case.
Report Group Types	<p>Place a check in each box to determine where the Buyer Type will be displayed:</p> <ul style="list-style-type: none"> • UI Group. Every Buyer Type is required to be in a Buyer Type group. Since a Buyer Type may not necessarily fit into a Report Output Group or Report Filter Group, UI Group is required for every Buyer Type. • Report Output Group. Report Output Group determines how Buyer Types are organized on reports. A Buyer Type can belong to one Report Output Group. • Report Filter Group. Used to provide a grouping of Buyer Types for reporting only. It is a means of restricting data to the Buyer Type in a particular Group. A Buyer Type can belong to many Report Filter Groups.
Display Indicator	Enter a single character that will identify this Buyer Type Group on a seat map when viewed in the applicable mode.
Display Order	This determines the position of the Buyer Type Group when displayed in lists throughout ProVenue®. If more than one group has the same Display Order number, these will be sorted in alphanumeric order based on the Description.

Buyer Types

- From the Home screen, navigate to *Ticketing Setup > Supplier Administration*.



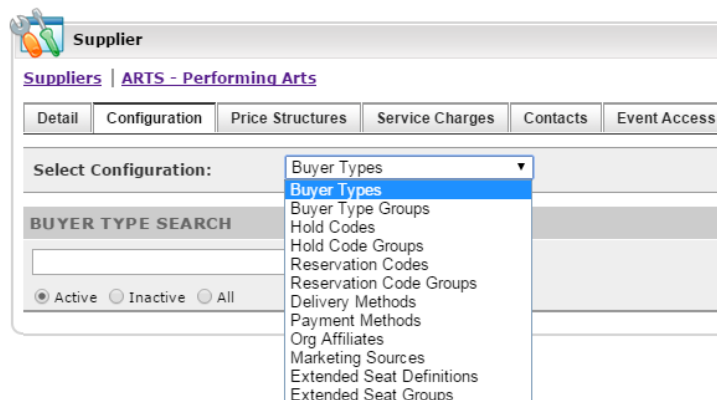
- Select the Supplier for which you want to review or create a Buyer Type. Type the Supplier code in the search box and click **FIND**. If you don't know the Supplier code, click **FIND** and a list of all available Suppliers will appear. Click the hyperlink in the Code column to access the Supplier.



- Click the "Configuration" tab.



- Select "Buyer Types" from the 'Select Configuration' dropdown menu.



- To review a list of existing Buyer Types, click **FIND**. Click the hyperlink in the Code column to access an existing Buyer Type. To create a new Buyer Type, click **New**.

Supplier

Suppliers | ARTS - Performing Arts

Detail Configuration Price Structures Service Charges Contacts Event Access Package Access Package List Access Event Groups Package Groups Payment Plans

Select Configuration: Buyer Types

BUYER TYPE SEARCH

FIND **New**

Active Inactive All

RESULTS: 25 FOUND

Filter By: Clear Filter

ID	Code	Description	Capacity Control	Display Indicator	User Selectable	System Selectable	Full Price	Dependent	Extended Seat Restriction	Promotion	Status
1381	ROADSC	Bank of America Discount	None	b	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1221	CELB	Celebration	None	c	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1521	SOFF	Five dollars off	None	f						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1391	MILTA	MILITARY COMP	Soft	M						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1541	SUBNEW	Subscriber New	None	p	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
1542	SUBREN	Subscriber Renewal	None	p	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
1581	100FE	Ten Dollars Off	None	t	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1021	ADULT	Adult	None	a	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
1022	CHILQ	Child	None	c	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
1023	SENIOR	Senior	None	s	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
1024	COMP	Complimentary	None	c	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>

The following screen will appear:

Supplier

Suppliers | ARTS - Performing Arts | Buyer Types | ADULT - Adult

Detail Configuration Price Structures Service Charges Contacts Event Access Package Access Package List Access Event Groups Package Groups Payment Plans

Select Configuration: Buyer Types

BUYER TYPE

ID: 1021

Code:

Description:

Public Description:

Display Indicator:

UI Group:

Report Output Group:

Display Order:

Min/Max Offer Size: /

Status: Active Inactive

Options: System Selectable User Selectable Full Price Editable Tax Exempt

Promotion: Include Price Structure Override Date Enforcement

Extended Seat Restriction: Extended Seat Restriction Public Description:

Default Capacity Limit: Events

Price To Print:

Requires Note: Buyer Type Requires Note

Self-Service Restrictions: Restrict Self-Service Printing Restrict Self-Service Exchange

Forward Restriction: Restrict Ticket Forwarding

Secondary Market Restrictions: Restrict Resales Restrict Transfers Restrict Donations Restrict Consign Backs

BUYER TYPE NOTE TYPE

Code	Description	Remove

Remove All

ACCESS OVERRIDES

Channels: **None**

Agencies: **None**

Users: **None**

Edit



DEPENDENT RELATIONSHIPS

REQUIRED RELATIONSHIPS

RESET VALUES APPLY CHANGES NEW

The information in this screen is as follows:


Buyer Type Code	
Code	Enter a unique code up to 6 alphanumeric characters with no spaces.
Description	Enter a description for the Buyer Type. The description can contain up to 30 characters and spaces. This should be written in mixed case.
Public Description	Enter a description of the Buyer Type that will appear for external users, i.e. ProVenueOnline®. This information will automatically flow to ProVenueOnline® when changes are made.
Display Indicator	Enter a single character that will identify this Buyer Type on a seat map when viewed in the Buyer Type View mode. The character can be a letter, number or certain symbols.
UI Group	Choose from the dropdown box the Buyer Type Group that will be associated with the Buyer Type in various ProVenue® screens. This is a required field.
Report Output Group	Choose from the dropdown box the Buyer Type Group that will be associated with the Buyer Type within specific reports.
Display Order	This determines the Buyer Type position when displayed in lists throughout ProVenue® when no other criterion comes into play. If more than one Buyer Type has the same display order number, these will be sorted in alphanumeric order based on the Buyer Type description.
Min / Max Offer Size	Enter the minimum and / or maximum offer size for the Buyer Type per Order Line Item. If there is no restriction, you can leave both field blanks. Also, the minimum and maximum may be the same number.
Status	Select the radio button to determine if the Buyer Type is 'Active' or 'Inactive.'
Options	<p>Place a check in any of the boxes to create specific system behavior of the Buyer Type.</p> <ul style="list-style-type: none"> • System Selectable -This should be selected to allow system processes to automatically place tickets in the shopping cart. For example <ul style="list-style-type: none"> ○ A Buyer Type linked to a promotion ○ A Buyer Type used within a bundle ○ A Buyer Type reserved for voucher redemption. <p>Note – This is rarely used. If the system processes are only to occur on specific channels, agencies or users, this checkbox should remain empty and the information selected in Access Overrides.</p> • User Selectable - This should be selected to allow all users to sell, reserve, or reprice seats. <p>Note – This is rarely used If the Buyer Type is only available to specific channels, agencies and users, this checkbox should remain empty and the information selected in Access Overrides.</p> • Full Price - Select this option if the Buyer Type has no discounts applied. For online exchanges, if the source Buyer Type is not available, system will next check for a Buyer Type that is marked as Full Price and as a default in the price structure. If none are available, the system will search for a Buyer Type marked as default in the


Buyer Type Code	
	<p>price structure.</p> <ul style="list-style-type: none"> • Editable - Used to indicate that the price of the ticket may be changed in the shopping cart. An editable Buyer Type could be used to create ad-hoc discounts or for “Pay What you Wish” events. • Tax Exempt - This should be checked when the Buyer Type is automatically excluded from service charges where a service charge is designated as “A Tax” and is set to “Inclusive”.
Promotion	<p>This field will automatically be updated when a Buyer Type is attached to a promotion within <i>Promotion Administration</i>. To add a Buyer Type to an existing promotion, click the , search for and select an existing promotion and click OK. A Buyer Type can only belong to one promotion at a time.</p>
Extended Seat Restriction	<p>Click the  icon to attach the Buyer Type to an Extended Seat Definition. The Buyer Type can only be used for seats that have the Extended Seat Definition. If left blank, the Buyer Type can be used for any available seats.</p>
Extended Seat Restriction Public Description	<p>Enter a description that will be available in external applications, such as ProVenueOnline[®], to notify customers that the Buyer Type will only be available for the Extended Seat Definition.</p>
Default Capacity Limit	<p>A default capacity for a Buyer Type can be set per event. Select from the dropdown:</p> <ul style="list-style-type: none"> • None - No limit is placed on the number of tickets that are sold or reserved when using this Buyer Type. • Soft - The Buyer Type can be used for an event until the number of sold or reserved tickets is reached or exceeds the capacity. The capacity can be exceeded by the number of tickets in the final transaction to exceed the capacity limit. • Hard - The Buyer Type can be used for an event until the number of sold or reserved tickets is reached. The capacity cannot be exceeded. <p>If either soft or hard are chosen, enter into the text box the number of tickets that can be sold/reserved for each event. Once APPLY CHANGES has been clicked, the EVENTS button will appear and list events where the Buyer Type is attached with a capacity limit.</p>
Price to Print	<p>Enter into this text box information that will be printed for all price scales for the ticket price. For example, a Buyer Type used for a complimentary ticket valued at \$0.00 might have the string “GUEST” printed in place of the price of the ticket. More focused editing can also be achieved with conditionals on the ticket format.</p>
Requires Note	<p>Check this box if a note is required when the Buyer Type is used. The user will need to add information to the note in the checkout before completing the transaction.</p>

<p>Self-Service Restrictions</p>	<p>Restrict Self-Service Printing - This setting determines whether or not tickets purchased with a particular Buyer Type are eligible for self-service printing, which allows patrons to print tickets directly via Internet or mobile channels, such as MyTickets™ and MyTickets™ Mobile. By default, the system allows self-service printing. If set, the Buyer Type will be restricted from self-service printing.</p> <p>Restrict Self-Service Exchange – This setting determines whether or not tickets purchased with a particular Buyer Type are eligible for self-service exchanges. By default, the system allows self-service exchanges. If set, the Buyer Type will be restricted from online exchanges.</p>
<p>Forward Restriction</p>	<p>By default, the system allows ticket forwarding if it is enabled for the user in Application Feature Permissions. If set, ticket forwarding will not be available if the Buyer Type is in the shopping cart or via MyTickets™</p>
<p>Secondary Market Restrictions</p>	<p>Check the boxes to restrict the Buyer Type from the following Secondary Market Options:</p> <ul style="list-style-type: none"> • Resale • Transfer • Donation • Consign Back

Buyer Type Note Type

Buyer Type Notes are often used to provide additional information on the use of a Buyer Type, especially in the case of complimentary tickets. The Note Types must have been previously set up in System Setup.

- Click the  icon to choose the Note Type from a list of available Note Types.

BUYER TYPE NOTE TYPE 		
Code	Description	Remove
Remove All		

- Select the Note Type by checking the box to the left of the corresponding Code. Once you have selected the Note Type, click OK.

NOTE TYPES		
Filter By: <input type="text"/>		Clear Filter
Select	Code	Description
<input type="checkbox"/>	BTSRN	Buyer Type Sales Reason
<input checked="" type="checkbox"/>	COMP	Comp

Select All | Clear All OK Cancel

Note: The Buyer Type Note requirement can be overridden through the *Application Feature Permission > Sales Permissions > 'Allow Buyer Type Note Override'* setting.

Access Overrides


Access to a Buyer Type can be given to all Channels, Agencies, and Users by checking the 'User Selectable' box in the Buyer Type Screen. That access can, however, be overridden (granted if the box is unchecked or restricted if the box is checked) for specific Channels, Agencies, or Users through Access Overrides.


- To set Access Overrides, click **Edit**.

ACCESS OVERRIDES

Channels	None
Agencies	None
Users	None

Edit


- The following screen will appear where you can select the specific Channels, Agencies, or Users whose access you want to override. To select a Channel, Agency, or User, click the corresponding  icon. In the example below, we'll override access for the BOMANAGER agency.


Supplier

[Suppliers](#) | [ARTS - Performing Arts](#) | [Buyer Types](#) | [ADULT - Adult](#)


Detail
Configuration
Price Structures
Service Charges
Contacts
Event Access
Package Access
Package List Access
Event Groups
Package Groups
Payment Plans

Select Configuration: Buyer Types

CHANNELS 


Description	Selectable	System Selectable	Remove

Remove All

AGENCIES 

Description	Selectable	System Selectable	Remove

Remove All

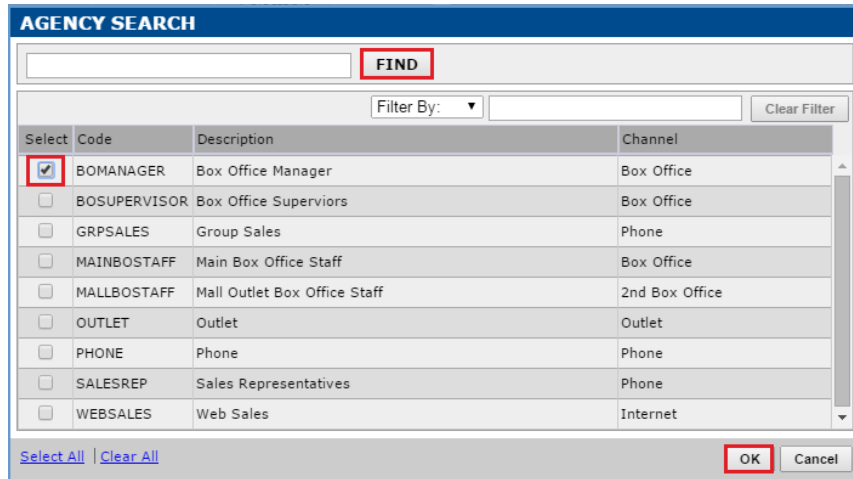
USERS 

User Login	Name	Agency	Selectable	System Selectable	Remove

Remove All

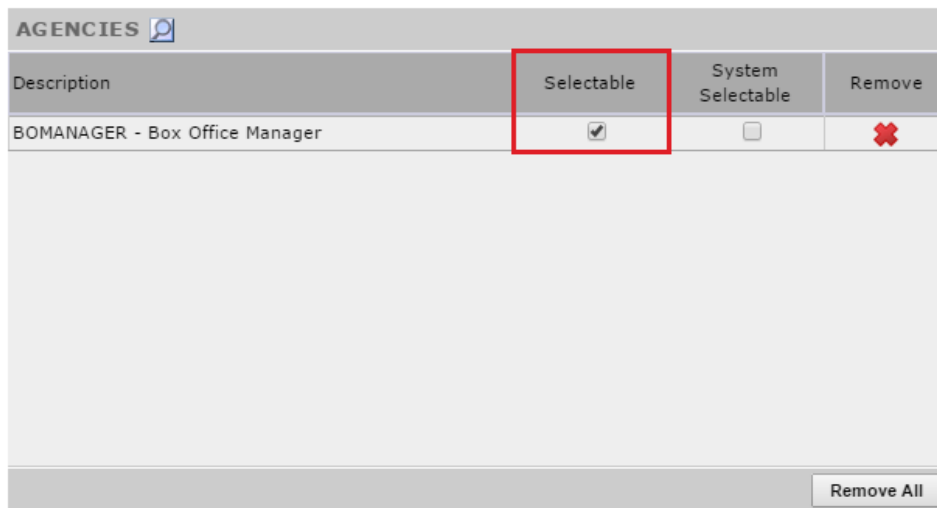
RESET VALUES
APPLY CHANGES


- Enter Agency search criteria, if needed, and click **FIND**. Check the box next to the Agency for which you want override access and click **OK**.



Select	Code	Description	Channel
<input checked="" type="checkbox"/>	BOMANAGER	Box Office Manager	Box Office
<input type="checkbox"/>	BOSUPERVISOR	Box Office Superviors	Box Office
<input type="checkbox"/>	GRPSALES	Group Sales	Phone
<input type="checkbox"/>	MAINBOSTAFF	Main Box Office Staff	Box Office
<input type="checkbox"/>	MALLBOSTAFF	Mall Outlet Box Office Staff	2nd Box Office
<input type="checkbox"/>	OUTLET	Outlet	Outlet
<input type="checkbox"/>	PHONE	Phone	Phone
<input type="checkbox"/>	SALESREP	Sales Representatives	Phone
<input type="checkbox"/>	WEBSALES	Web Sales	Internet

- Set the 'Selectable and 'System Selectable' options for the Agency. If 'Selectable' and 'System Selectable' are set on the main Buyer Type page, these values will override any values assigned in Access Overrides. In this example, the 'User Selectable' box was unchecked on the main screen so no users had access to the Buyer Type. By overriding access for the Box Office Manager Agency, only this agency has access to this Buyer Type.



Description	Selectable	System Selectable	Remove
BOMANAGER - Box Office Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

The values are as follows:

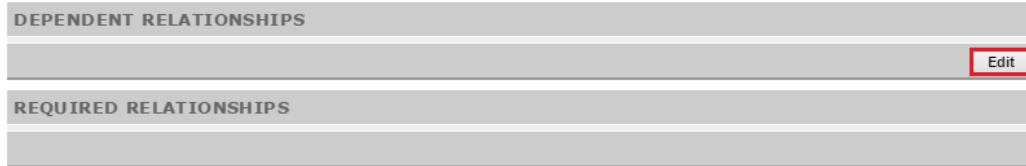
Access Override	
Selectable	Place a tick in the check box to allow the Channel, Agency or User to sell, reserve, or reprice seats.
System Selectable	Place a tick in the check box to help the system processes automate placing tickets in the shopping cart. For example: <ul style="list-style-type: none"> • A Buyer Type linked to a promotion • A Buyer Type used within a bundle • A Buyer Type reserved for voucher redemption.

Dependent Relationships

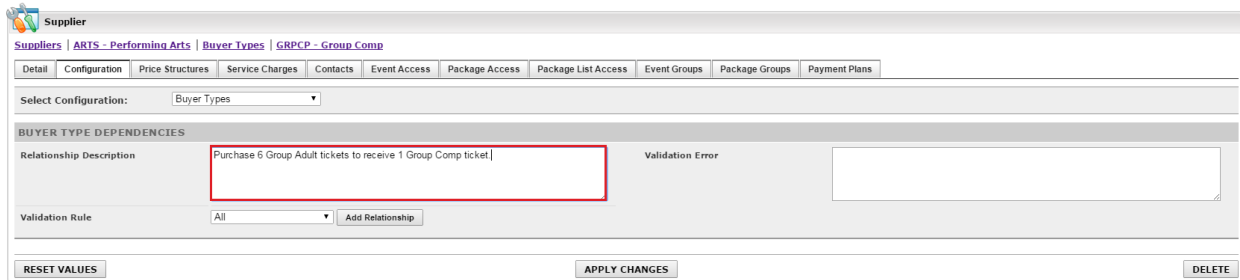
ProVenue® allows quantity relationships to be defined between two Buyer Types so that specific sales rules can be enforced when seats are locked for sale. For example, buy one regular admission ticket, get one complementary admission ticket. The setup process allows for information about the relationship and error messaging to be customized to provide clear information to the seller and on-line purchaser.

The first Buyer Type is known as the dependent Buyer Type. The second Buyer Type that is being linked to the dependent Buyer Type is known as the Required Buyer Type

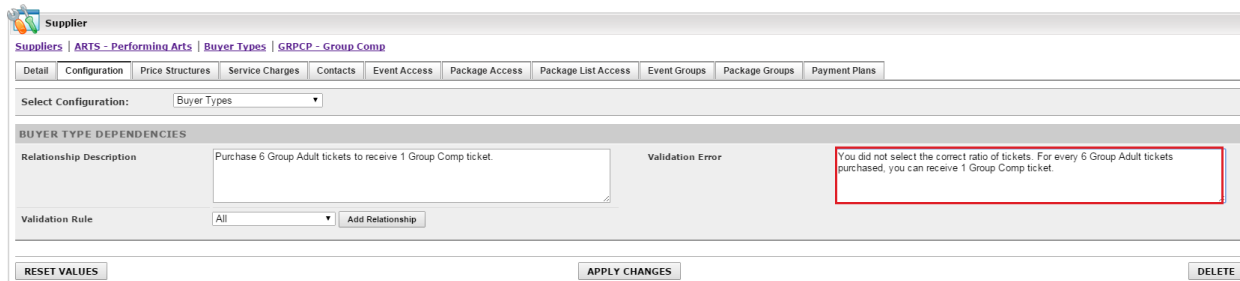
- To set these parameters, click **Edit**.



- Enter the description of the relationship between the two Buyer Types.



- Enter the error message that will appear to the user if the correct relationship is not selected by the user.

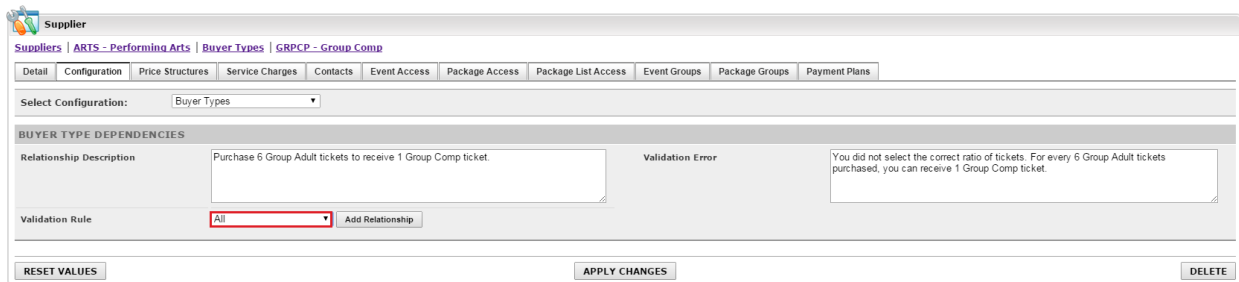


A dependent Buyer Type can have one or more quantity relationships to other Buyer Types. If a dependent Buyer Type has two or more sub-relationships there are four ways that this set of relationships can be validated / evaluated during ticket sales.

The options are as follows:

Validation Rule	
All	Each quantity relationship is individually validated, and all must pass validation. This is the default validation option.
Any	Each quantity relationship is individually validated, and at least one must pass validation.
Dependent Set Additive	<p>The quantity that is allowed for the dependent Buyer Type for each individual quantity relationship (the "dependent set", in other words) is evaluated. The total dependent and required Buyer Type counts selected in an offer can be a combination supported by the relationships.</p> <p>For example, if 1 Child ticket requires 1 Adult or 1 Senior ticket, then the purchase of 4 Child tickets could be validated by the purchase of: 4 Adult tickets, or 4 Senior tickets, or 2 Adult and 2 Senior tickets, or 1 Senior and 3 Adults tickets, or 1 Adult and 3 Senior tickets</p>
Required Sets Limit	<p>Multiple dependent Buyer Types can reference the same required Buyer Type but each dependent Buyer Type has only a single defined quantity relationship. During validation, all dependent Buyer Types that point to the same required Buyer Type are counted together to calculate the maximum allowed quantity of dependent Buyer Type tickets.</p> <p>Each individual quantity relationship is then validated, as is the total number of dependent Buyer Type tickets. The dependent Buyer Type operator must be "Up To" or "Exactly".</p>

- Select the appropriate rule from the 'Validate Rule' dropdown menu.



Supplier

Suppliers | ARTS - Performing Arts | Buyer Types | GRPCP - Group Comp

Detail | Configuration | Price Structures | Service Charges | Contacts | Event Access | Package Access | Package List Access | Event Groups | Package Groups | Payment Plans

Select Configuration: Buyer Types

BUYER TYPE DEPENDENCIES

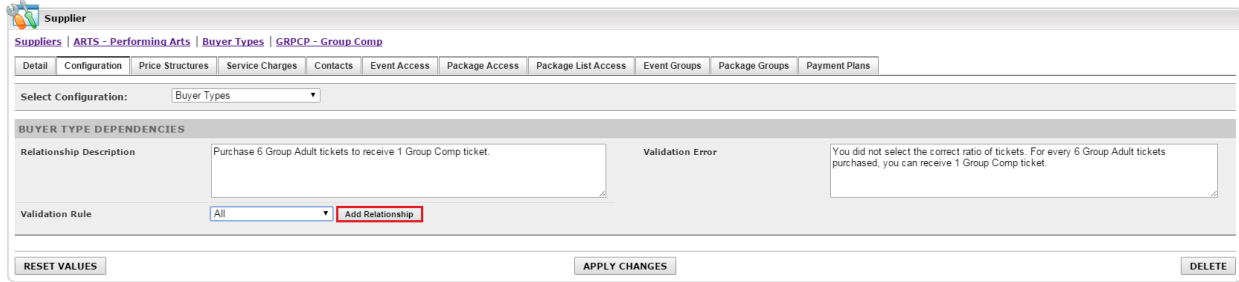
Relationship Description: Purchase 6 Group Adult tickets to receive 1 Group Comp ticket.

Validation Error: You did not select the correct ratio of tickets. For every 6 Group Adult tickets purchased, you can receive 1 Group Comp ticket.

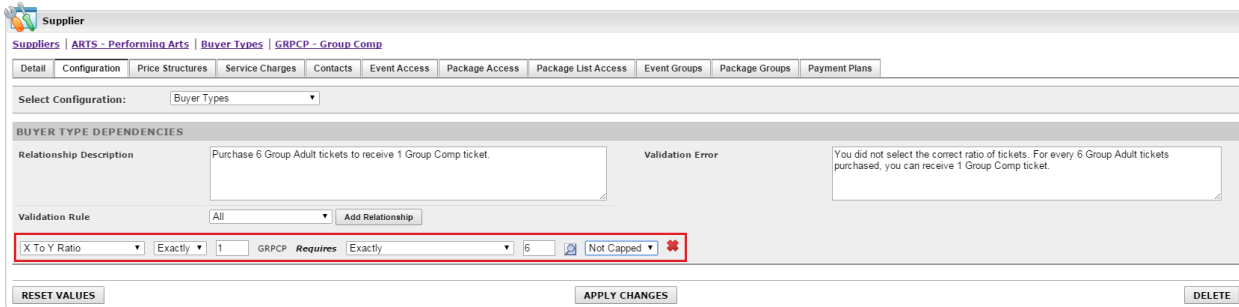
Validation Rule: All

Buttons: RESET VALUES, APPLY CHANGES, DELETE

- Click **Add Relationship**.



- Select the Quantity relationship between the Buyer Types.



The options are as follows:

Buyer Type Relationships	
Exactly Same Quantity	When the dependent Buyer Type is selected, the same number of tickets is required to be purchased by the required Buyer Type. Additional tickets cannot be purchased by the required Buyer Type. If the dependent Buyer Type is not selected in an offer, then the required Buyer Type can still be used to purchase tickets.
At Least Same Quantity	Any quantity of tickets can be added to an order by the required Buyer Type, but the quantity of tickets locked by the dependent Buyer Type can never be more than the quantity of the required Buyer Type.
X to Y Ratio	<p>The X to Y Ratio allows the ability to define how many dependent Buyer Type tickets can be selected based on how many required Buyer Type tickets are selected. The options for the dependent Buyer Type are:</p> <ul style="list-style-type: none"> • Exactly • Up to <p>You will need to set the number of tickets that can then be purchased with this Buyer Type.</p> <p>The number of tickets that must be purchased by the required Buyer Type can be:</p> <ul style="list-style-type: none"> • Exactly • Up to • Any Greater Than or Equal to One <p>You will need to set the number of tickets that can be purchased when Exactly or Up to are selected.</p>

Buyer Type Relationships

Select from the dropdown:

- **Capped.** When capped is selected, the required Buyer Type is restricted to the specified quantity, or quantity increments, when selected in an offer with its dependent Buyer Type tickets.
- **Non-Capped.** When non-capped is selected, the number of tickets purchased at the required Buyer Type can have a quantity greater than the requirement for the relationship.

- Click the icon to select the required Buyer Type that will have relationship to this dependent Buyer Type.

Supplier

Suppliers | ARTS - Performing Arts | Buyer Types | GRPCP - Group Comp

Detail | Configuration | Price Structures | Service Charges | Contacts | Event Access | Package Access | Package List Access | Event Groups | Package Groups | Payment Plans

Select Configuration: Buyer Types

BUYER TYPE DEPENDENCIES

Relationship Description: Purchase 6 Group Adult tickets to receive 1 Group Comp ticket. Validation Error: You did not select the correct ratio of tickets. For every 6 Group Adult tickets purchased, you can receive 1 Group Comp ticket.

Validation Rule: All Add Relationship

X To Y Ratio: Exactly 1 GRPCP Requires Exactly 6 Not Capped

RESET VALUES APPLY CHANGES DELETE

- Enter the Buyer Type name in the search box and click **FIND**. If you don't know the Buyer Type name, click **FIND** and a list of Buyer Types will display. Click the radio button of the Buyer Type that will be used, and then click **OK**.

BUYER TYPE

FIND

Filter By: Clear Filter

Select	Code	Description
<input type="radio"/>	ADULT	Adult
<input type="radio"/>	CHILD	Child
<input type="radio"/>	SENIOR	Senior
<input type="radio"/>	COMP	Complimentary
<input checked="" type="radio"/>	GRPAP	Group Adult
<input type="radio"/>	GRPCH	Group Child
<input type="radio"/>	GRPSR	Group Senior
<input type="radio"/>	GRPCP	Group Comp
<input type="radio"/>	SUBAD	Subscription Adult

OK Cancel

- Click **APPLY CHANGES**.

Supplier

Suppliers | ARTS - Performing Arts | Buyer Types | GRPCP - Group Comp

Detail | Configuration | Price Structures | Service Charges | Contacts | Event Access | Package Access | Package List Access | Event Groups | Package Groups | Payment Plans

Select Configuration: Buyer Types

BUYER TYPE DEPENDENCIES

Relationship Description: Purchase 6 Group Adult tickets to receive 1 Group Comp ticket. Validation Error: You did not select the correct ratio of tickets. For every 6 Group Adult tickets purchased, you can receive 1 Group Comp ticket.

Validation Rule: All Add Relationship

X To Y Ratio: Exactly 1 GRPCP Requires Exactly 6 GRPAD - Group Adult Capped

RESET VALUES **APPLY CHANGES** DELETE