

ONLINE REGISTRATION FAQ

2019-20 Season

What is online registration?

Online registration allows individuals to register directly with USA Hockey at usahockeyregistration.com. The USA Hockey fee and Affiliate fees, if applicable, are paid online with a credit card. The USA Hockey Waiver of Liability, Concussion Acknowledgement and SafeSport Policies Acknowledgement are completed during registration. A confirmation email is sent to the member immediately after the online registration. The member should keep or print the confirmation number to provide to the local program in order to complete the registration process.

Why do I need a USA Hockey registration?

All participants must complete the USA Hockey registration process prior to participation in a USA Hockey sanctioned event. Participant registration is complete when the individual member registration information and all appropriate fees are received, and the participant is processed by a USA Hockey member program.

What are the fees for the USA Hockey registration?

The USA Hockey registration fee for 2019-20 season is \$46. Participants age 6 and younger (2013 birth year) do not pay a registration fee. Affiliate fees, if applicable, are charged at the time of registration. Affiliate fees are set by the Affiliate or state that you are participating in for the 2019-20 season.

What credit cards can be used?

Online registration will accept Visa, MasterCard, American Express and Discover Cards. Credit or debit cards can be used. A Visa gift card can be purchased if no credit/debit card is available.

What is the USA Hockey confirmation number?

The confirmation number is a series of 9 numbers and 5 letters. It is different for each person, each season. The confirmation number is included in the email sent immediately after registration.

We want to have one person register everyone on the team. Is that okay?

Each person/parent needs to be responsible for processing their own registration or their child's registration. The adult participant registering or the parent of a youth participant must be present to acknowledge the USA Hockey Waiver of Liability, Concussion Acknowledgement and SafeSport Policies Acknowledgement. If they are not present, you will have to process and complete a paper Waiver of Liability and Acknowledgement form.

Our team would like to process the registration for coaches. Is that okay?

We strongly encourage all programs to have coaches process their own individual registration. If your program pays for a coach registration, you can reimburse the coach during the season. By having your coaches complete their own registration online, they will be acknowledging the waivers and each coach will have his/her confirmation page. The coach will need this confirmation page to access the SafeSport Training, Screening, Coaching Education and if they go to another program to participate as a player.

What if someone has a confirmation page & we can't accommodate him/her in our program?

Just because someone has a confirmation page and has paid the USA Hockey and Affiliate fee does not obligate the program to accept him/her. The following statement appears on the confirmation page: *"This receipt does not guarantee your membership in any local program or placement on a team."*

What if you need a duplicate confirmation page?

The confirmation page is available to print at the time of registration and emailed to you immediately following the registration process. A duplicate can be requested online at usahockeyregistration.com on the home screen. To request a duplicate confirmation you need to enter last name, date of birth and zip code that you registered with in order to print the confirmation page or email it to the address you enter.

Does the local program have to keep a copy of the confirmation page?

USA Hockey does **not** require the program to keep a copy of the confirmation page. It is only needed for the program to process the confirmation number into the Local Program Registry.