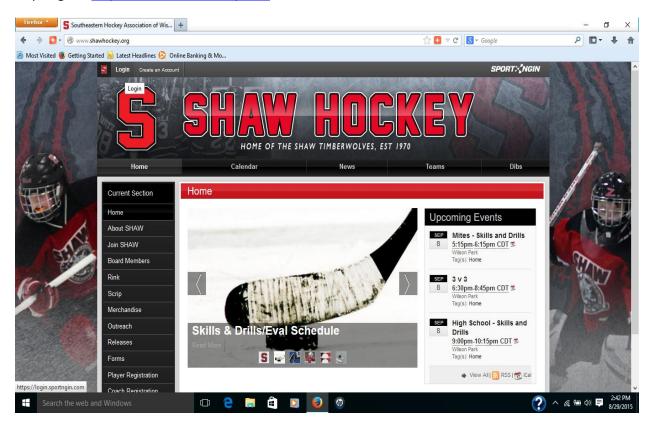
## How to claim Volunteer Hours using Dibs

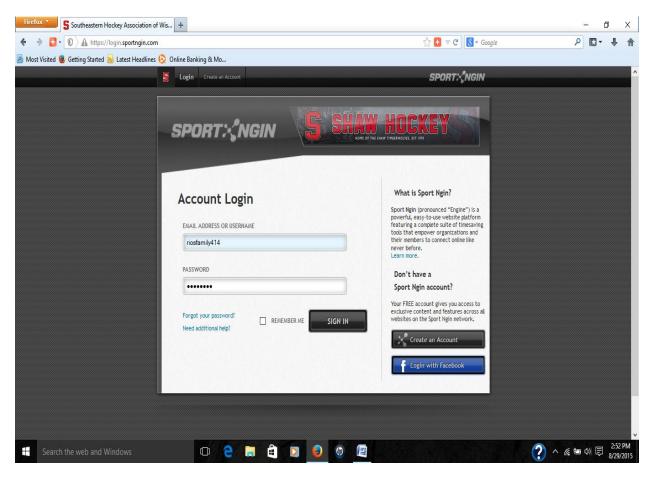
As you know, we have adopted a new SHAW website this year. This website, powered by SportNgin, uses a system called Dibs, which allows us to create, claim and award volunteer credit hours. As a bonus, we can also keep track more easily of each family's volunteer hours.

So, how do you use Dibs? This quick tutorial will show you.

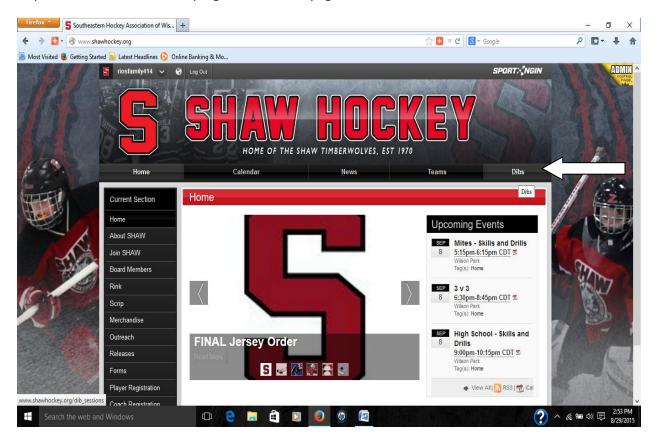
Step 1: go to <a href="http://www.shawhockey.com">http://www.shawhockey.com</a>



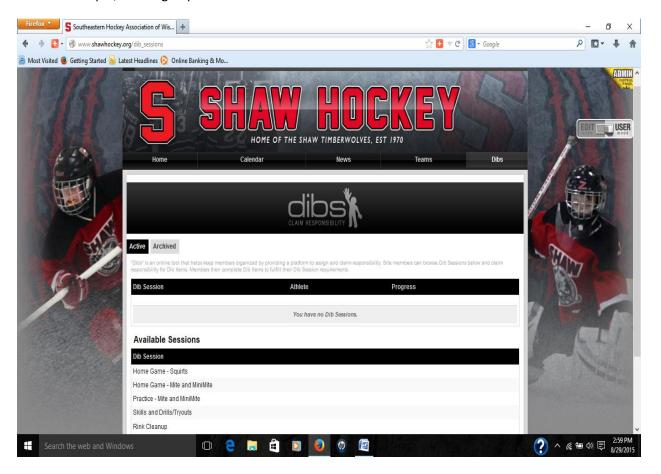
Step 2: Login, using your SportNgin account, which you created when you registered your skater.



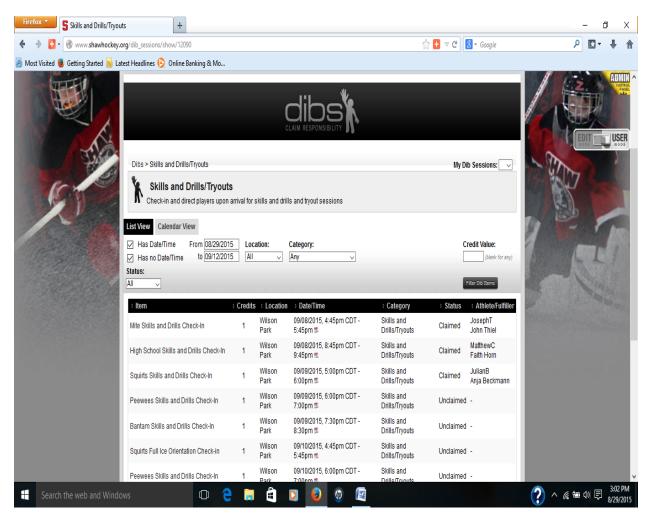
Step 3: Click on Dibs, at the top right of the Homepage



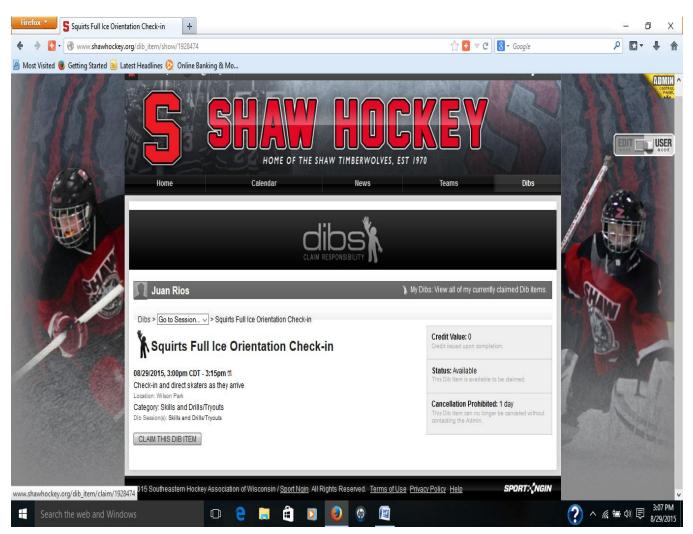
Step 4: You will see different types of Dibs Sessions. Click on the one for the event you're interested in. For this example, we'll sign up to work at a Skills and Drills session.



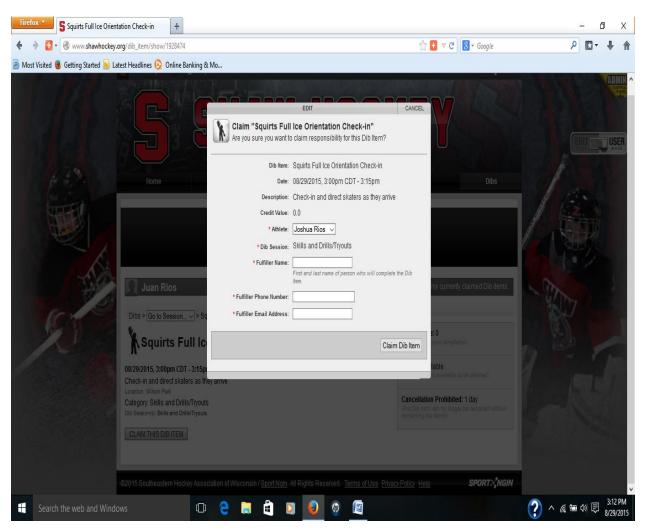
Step 5: The Dibs system calls each specific volunteering opportunity a Dibs Item. For this example, I will sign up to do Check-in of skaters for a Squirts Skills and Drills session. As you can see, some parents have already figured out how the system works.



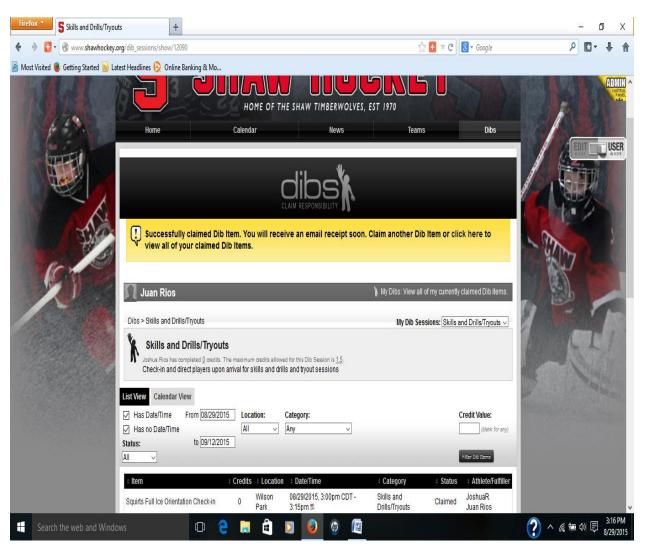
Step 6: When you click on the specific item (volunteer opportunity) you want, you will see the date and time of the volunteer time, a description of your duties, the location (usually Wilson Park), and the item category. On the right side of the screen, you will see how much credit (hours) you will get for fulfilling the item, whether or not it's still available, and what's the latest you can back off from your commitment (usually 24 hrs prior.) Most importantly, at the bottom of the screen, you will see a button that allows you to claim the item. Click it.

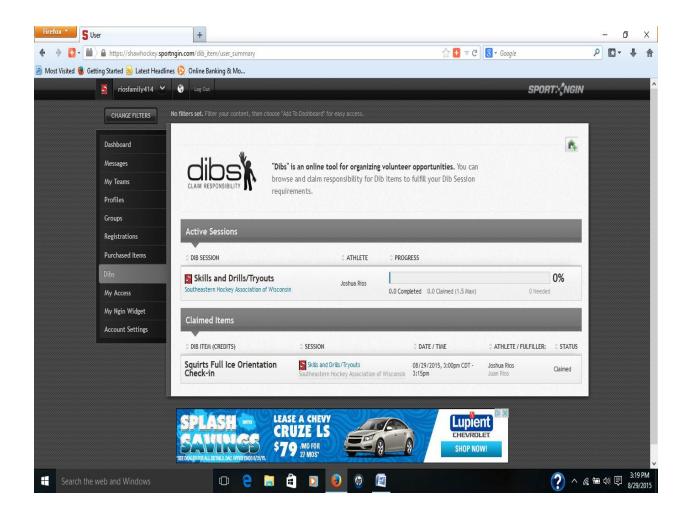


Step 7: When you click on "Claim this Dib Item", the system will pop open a smaller window asking you to confirm your sign-up. It will ask you which skater will get the credit (usually your eldest one, if you have more than one.) It will also ask you to enter the name of the person who will perform the duty, plus an email address and phone number. Once you enter this info, click "Claim Dib Item"



Step 8: After you claim the Dib Item, the screen will change, and verify you have claimed the item. It will also tell you you have an email coming, for your records. It will also give you the chance to see online your claimed Dib items.



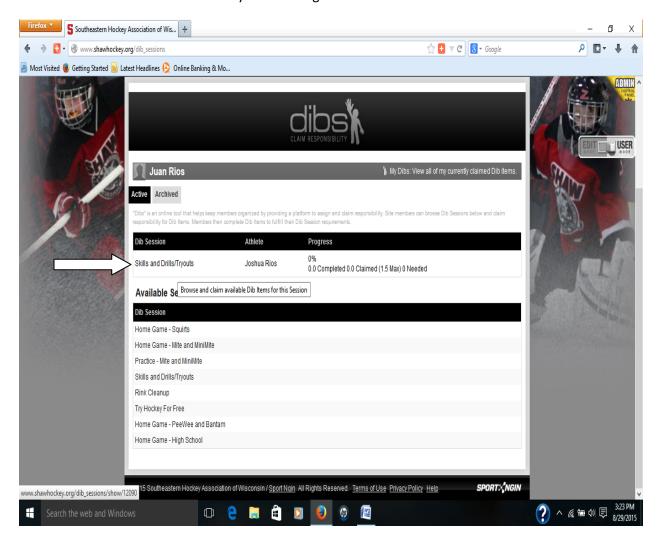


## How to claim your credit after completing your Volunteer Time

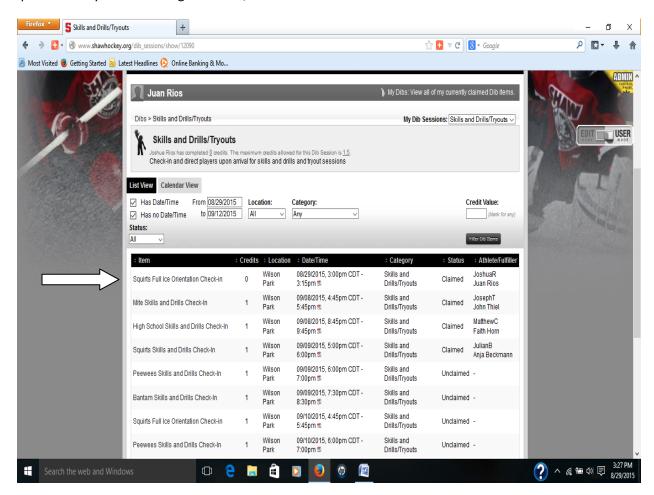
So you claimed the hours for your volunteer time. Then you actually did your volunteer duty. Now you will want to ensure you got your credit, right? But how?

Step 1: Login to <a href="http://www.shawhockey.org">http://www.shawhockey.org</a>, and click on Dibs (Steps 1 through 3 above.)

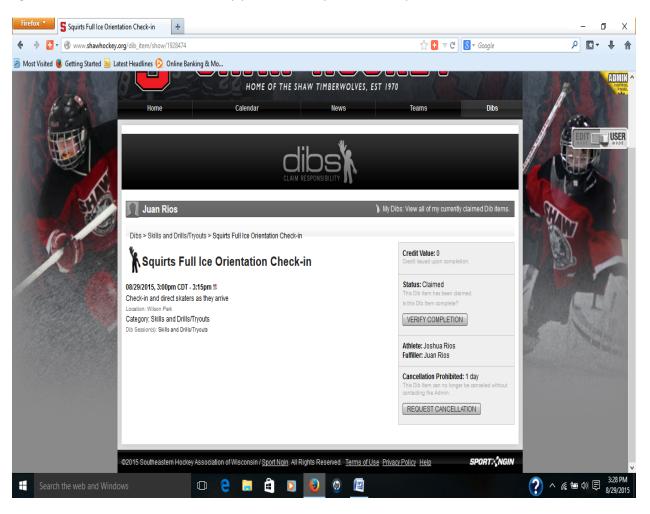
Step 2: In the main Dibs page, you will see the Items you have signed up for (claimed), right above the Available Dib Sessions. Find the item you want to get credit for and click on it.



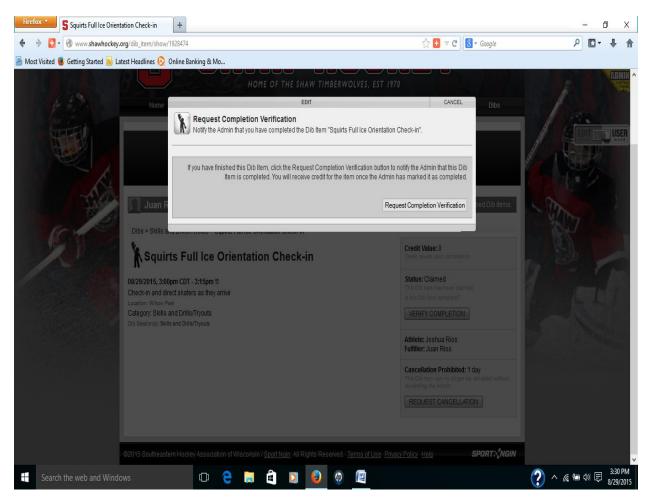
Step 3: The Dibs system will make you verify that you're indeed claiming your credit hours. Find the specific Item you're claiming credit for, and click it.



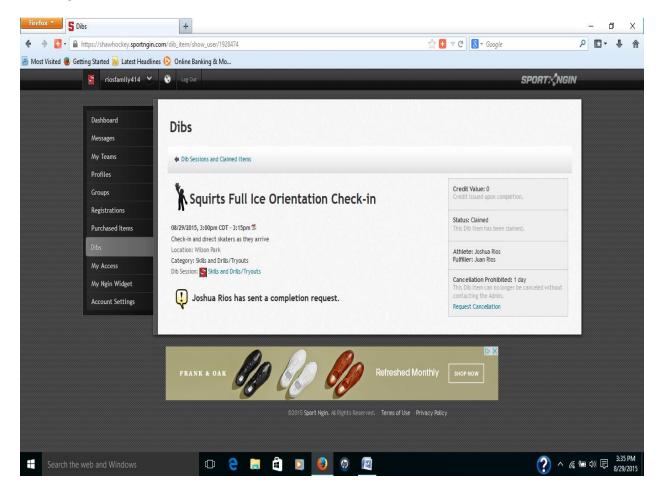
Step 4: you will be back at the Item's main information screen. You will have the opportunity, on the right hand side of the screen, to verify you have completed the required time, or cancel the claim.



Step 5: Clicking on Verify Completion will notify you that you're about to notify the Coordinator of Volunteers that you completed your shift. Once the Coordinator of Volunteers marks it as complete, your record of Volunteering Hours will be updated in the SHAW Database. If you couldn't make it to your requested time, clicking on Request Cancellation will notify the Coordinator of Volunteers to cancel the claim, and your record in the Database will not change.



Once the request is in the system, and on its way to the Coordinator of Volunteers, you will see the following notification on screen.



After the Coordinator of Volunteers approves the credit, you can go back into Dibs to verify how many hours you're credited with.

Easy, eh? Well, you can always email me at <a href="mailto:shaw.volunteering@gmail.com">shaw.volunteering@gmail.com</a> if you have questions.