

NLA Refund Policy - version 1/2014

The Northfield Lacrosse Association (NLA or the "Association") has adopted a refund policy with regard to all registration fees.

When a player withdraws from a program, we are left with an opening that was being held for that player and associated fees that may have already been spent for the player's participation in the league.

We assume that when a player registers for the sport, that this is a commitment to the Association. The Association immediately makes financial and other commitments on behalf of the team. In some cases, we are buying needed equipment or uniforms and renting practice space or fields.

If a player is later given a refund, the financial burden of this refund has to be covered by the Association. Since we do not keep large cash reserves and operate as a non-profit, this cost has to be passed on to current or future members of the Association in terms of a special collection or higher registration fees.

In fairness to all registered participants, we do not have to give any refunds. However, there are special and hardship situations whereby the Board will offer full or partial refund.

Canceled Registrations

If a player or parent cancels their registration within 3 business days of close of registration, the NLA Board will be willing to honor the refund request. If payment was made by credit card we will withhold \$7 - \$10 for the costs of handling of the web registration transaction.

If a player registers on a NLA team, then earns a position on the roster of the Northfield High School Varsity or JV lacrosse team, the NLA will approve a full refund.

If the NLA Board cancels a program completely (for example, canceling a middle school team because participation is too low) the Board will approve full refunds to all players affected.

Injuries

If a player has suffered a season-ending injury in the pre-season, during tryouts, or any time prior to the first official game of the season, the Board will approve a full refund.

If the season-ending injury was incurred in the 2 weeks following the first game, the Board will approve a refund of 50% of the registration fees.

No refund request will be honored if the injury has occurred later in the season or if the injury is short and will allow the player back on the field with a week or two of rest and treatment.

Player Withdrawals

We understand that the sport of lacrosse may not be a fit for every child. If a player requests a refund prior to the first official game, 50% of the registration fee will be refunded.

No refund request will be honored after the first official game has occurred.

Refund Request Procedure

Parents or players requesting a refund must send a letter or email to the NLA Board president with copy to the NLA treasurer.

The request must include details of the circumstances whereby the refund is being requested. The NLA Board may require verification of the player's injury, such as supporting documentation from your medical provider before processing a refund.

Because of the time-critical nature of this refund policy, it is important that you please send your request for refund as soon as possible, before the end of registration, before the first scheduled game or after your medical consultation.

Because of the financial nature of the requests, each refund request must be discussed at the next NLA Board meeting and voted on. As long as the request is in line with this refund policy, it is the NLA's intent to honor the refund request. The refund will be processed soon after the monthly Board meeting.

The NLA Board believes this policy to be generous relative to other club sports. We also believe this best balances the interests of the players requesting a refund as well as those remaining in the program for the current year and for years to come.