

GETTING STARTED

www.achievingdreamsmn.org

Welcome to Achieving Dreams!!!

We are excited for you to be a part of this opportunity to help you and your family.

What is Achieving Dreams mission? Our mission is to increase the ability of youth and adults to grow and succeed in our community by providing funding for their participation in organized activities that engage in the positive building of self-esteem, personal development, artistic inspiration and / or education.

What do we do as an organization to achieve our mission? In order to achieve our mission, Achieving Dreams has contracted to staff volunteers in the concession stands at four fabulous venues.

- Target Field
- Hubert Humphrey Metro dome/MOA Field
- TCF Stadium at the University of Minnesota
- Renaissance Festival

The concession stands located in Target Field are run by an organization called Delaware North/ Sports Services. The management staff at Delaware North Sports Services requires you as an Achieving Dreams volunteer to attend a **mandatory** training each year. Training must be completed prior to volunteering at Minnesota Twins baseball games and any other Target Field events.

The concession stands located in Hubert Humphrey Metro Dome/MOA Field are run by an organization called Centerplate. The management staff at Centerplate requires you as an Achieving Dreams volunteer to attend a **mandatory** training each year. Training must be completed prior to volunteering at a Minnesota Vikings game or any other Metro Dome event.

The TCF Stadium and the Renaissance Festival venues do not require all volunteers to go through training. However; we at Achieving Dreams feel it is important for you as a volunteer to know what is needed to work at the venues. We have training that will be provided to you for these venues.

To find the available training dates, locations and times, go to www.achievingdreamsmn.org for details. Click on the "Calendar" tab on the left side of the home page.

Once I have completed training what do I do next? After you have attended the training session, you are ready to move forward with registering as a volunteer on our website. Before you register, you will need to gather a few pieces of information:

1. A list of the dates you wish to volunteer. The available event dates and times are located on our home page. Choose "Calendar" tab on the left and write down the dates that work for you. Event dates are posted 2 months at a time.
2. A Debit or Credit card. There is an annual fee of \$10.00 per volunteer to register. This helps pay the expenses of using the *eZteams* website, that allows us to schedule our volunteers and record information in a manageable way and it also lowers the cost of the nonprofits expenses. If you cannot afford the fee, contact us at domevol@yahoo.com to apply for a waiver.

Once you have the above items, go to our homepage. There you will find a tab on the left that says "Register Now". Click on this tab and follow the instructions to complete your registration.

Once I have registered, what do I do next? Five days prior to the event you signed up for, you will need to go to our website homepage and choose the “Gatelist” tab on the left. (A *Gatelist* is the list of people who are scheduled to volunteer at the event and it tells you which stand you will be volunteering in and what time you need to arrive.) Once in the Gatelist tab, click on the date of the event and download the Gatelist to confirm the time of arrival and stand you are assigned to for that event.

What if I cannot volunteer at the event I signed up for? If you are listed on a Gatelist and are unable to volunteer, go to our homepage and click on the “Gate list” tab on the left find the Cancellation Form. Fax or email your completed Cancellation Form to 763-657-0719 or domevol@yahoo.com.

Once I confirm volunteer assignment, what do I wear? Each venue has specific uniform requirements. If you do not follow these requirements, you may be asked to leave the event.

- Target Field – Black Pants/shorts are worn on your waist, not sagging. Shorts are no more than one inch above the knee. Pants are black work style pants. No denim, sweats, wind pants or leggings. Shoes must be closed toed and closed back. Flip flops, crocks, sandals, and shoes of that type are not acceptable. Black shoes are preferred, but not required. White T shirt, short or long sleeved. NO writing on the upper ¼ of the shirt. You will be provided a uniform shirt to wear over your white shirt during the event. You will receive and sign for a Twins hat the first time you work. You will be charged \$6.00 for your hat and you own it. You are required to have this hat at all the Twins game you work. If you do not have your, a second hat will be cost you \$10.00, a 3rd hat\$20.00. Remember you hat!
- Hubert Humphrey Metro dome/MOA Field – Black Pants are worn on your waist, not sagging. NO Shorts. Pants are black work style pants. No denim, sweats, wind pants or leggings. Shoes must be closed toed and closed back. Flip flops, crocks, sandals, and shoes of that type are not acceptable. Black shoes are preferred, but not required. White shirt, short or long sleeved. NO writing on the upper ¼ of the short. You will be provided a uniform shirt to wear over your white shirt during the event. You will also be provided a visor each time you work. This must be turned in at the end of each event you may not keep it.
- TCF Stadium at the University of Minnesota - Black Pants are worn on your waist, not sagging. NO Shorts. Pants are black work style pants. No denim, sweats, wind pants or leggings. Shoes must be closed toed and closed back. Flip flops, crocks, sandals, and shoes of that type are not acceptable. Black shoes are preferred, but not required. Maroon or Gold shirt, short or long sleeved. NO inappropriate writing on the shirt. You will be provided a uniform smock to wear over your shirt during the event. You will also be provided a visor each time you work. This must be turned in at the end of each event you may not keep it.
- Renaissance Festival- Period costumes are provided by the Renaissance Festival. Costumes include a hat or a head scarf that must be worn as in required by health regulations. Costumes are handed out on the event morning and collected at the end of the day. Shoes must be closed-toe and no brands. T-shirts and shorts work well under the costumes.

How do I get to my event? Check out the website homepage and go to the “Parking” tab for parking information, carpooling names and maps for entry into the events.