



Frequently Asked Questions

Q: What are the start-up costs?

A: Its' FREE! You pay nothing to get started. Sharky's Promotional Products is a risk-free.

Q: What are your minimum order requirements?

A: In order for you to maximize your fundraiser, the minimum order is 50 shirts.

Q: How does my group get started?

A: It's easy. Simply call or email Sharky's Promotional Products to request your free sales kit and to design your apparel. You can reach us at 888.895.3974 or sales@sharkyspromo.com. It will be helpful for you to know how many group members you have and when you would like to begin and end your fundraiser.

Q: How much profit will we make?

A: Your group earns \$5.00 or more for every item that it sells. Your profit potential is unlimited!

Q: Do you offer any incentives to fundraising participants?

A: Yes, participants can earn free items (Ask us about this program). Also, we have set benchmarks to make it possible for you to earn CASH!

Q: How long do we have to fundraise?

A: Sharky's Promo allows you to set your own fundraising timeline because you know your schedule best. We strongly suggest that you fund raise for a maximum of 2-3 weeks for optimal results. You don't want to keep your supporters waiting too long for their t-shirts but you also don't want to shrink the window of opportunity for your sellers.

Q: What kind of quality can we expect?

A: Our t-shirts are preshrunk 100% cotton. We use advanced screen-printing techniques and specialty inks to insure a long lasting t-shirt.

Q: How do your sizes run?

A: There is a size chart on the order form to help your supporters determine the size they should order. Our shirts run “true to size” and are considered to be the industry standard. The t-shirts are preshrunk.

Q: What is the turnaround time for product delivery?

A: Sharky’s Promo guarantees your product to be shipped within 2 weeks from the date order forms and payment arrive.

Q: How do you package the t-shirts?

A: Each fundraising participant will receive a bag or box with his or her name clearly marked on the outside. Inside, every t-shirt is individually packaged and labeled with both the seller and customer’s name. This system makes it easy for the fundraising coordinator and parents to distribute the t-shirts.

Q: How does my group submit its order?

A: Mail the master order form paper clipped to the top of the individual order forms from each seller and one Cashier’s check, money order, or organization check (no personal checks accepted) payable to Sharky’s Promo to 5750 N. Sam Houston E, Ste. 111, Houston, TX 77032.

Q: When will I receive funds?

A: Immediately! Using the Master Order Form, you simply keep the portion that belongs to your organization and send the Amount due to Sharky’s.

Q: How will product returns be handled in my fundraiser?

A: Due to the nature of the custom/printed product, returns and/or refunds will ONLY be considered in the unlikely event of product quality issues and then ONLY at the discretion of Sharky’s Promotional Products. However, if you have extra or missing items, please use the Customer Service Form and let us know what items you are missing and we’ll get those to you ASAP.

Q: If the group’s fundraiser is over, can I still buy products?

A: Yes, for a limited time customers can still buy products even though the group’s fundraiser has ended. Sharky’s will credit the group for purchases that are made after the fundraiser has concluded.